

U.S. Department of Transportation

# National Highway Traffic Safety Administration

April 25, 2017

Mr. R. Thomas Brunner Dept Manager VCA Mercedes-Benz USA, LLC. 1 Mercedes Drive Montyale, NJ 07645

**Subject:** Roof Spoiler may Detach

Dear Mr. Brunner:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

MERCEDES BENZ/E300/2016-2017

Mfr's Report Date: April 11, 2017

NHTSA Campaign Number: 17V-246

**Components:** 

STRUCTURE:BODY:ROOF AND PILLARS

**Potential Number of Units Affected:** 411

## **Problem Description:**

Mercedes-Benz USA, LLC. (MBUSA) is recalling certain 2016-2017 E300 and 2017 E300 4MATIC vehicles. The affected vehicles have a roof mounted spoiler that may not be properly attached and thus may detach while driving.

# **Consequence:**

If the roof-mounted spoiler detaches while driving, it can become a road hazard, increasing a risk of a crash.

### Remedy

MBUSA will notify owners, and dealers will inspect the roof spoilers, replacing them as necessary, free of charge. The recall is expected to begin in early June 2017. Owners may contact MBUSA customer service at 1-800-367-6372.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150TB

17V-246

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

