



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 28, 2017

Mr. R. Thomas Brunner
Dept Manager VCA
Mercedes-Benz USA, LLC.
1 Mercedes Drive
Montvale, NJ 07645

NEF-150TB
17V-177

Subject: Wrong Control Unit Software Installed

Dear Mr. Brunner:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/AMG GT S/2016
MERCEDES BENZ/C250/2013
MERCEDES BENZ/C300/2008-2016
MERCEDES BENZ/C350/2009
MERCEDES BENZ/CLS550/2012, 2014
MERCEDES BENZ/E350/2012-2015
MERCEDES BENZ/G63/2013
MERCEDES BENZ/GL450/2016-2017
MERCEDES BENZ/GLC300/2016
MERCEDES BENZ/GLK350/2014
MERCEDES BENZ/ML350/2012-2014
MERCEDES BENZ/S550/2015
MERCEDES BENZ/SL550/2014
MERCEDES BENZ/SL63/2017
MERCEDES-BENZ/CLA250/2016
MERCEDES-BENZ/E350/2016
MERCEDES-BENZ/GLE300D/2016

Mfr's Report Date: March 14, 2017

NHTSA Campaign Number: 17V-177

Components:

AIR BAGS:FRONTAL:SENSOR/CONTROL MODULE
ELECTRICAL SYSTEM: SOFTWARE

Potential Number of Units Affected: 51

Problem Description:

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2016 AMG GT-S, GLC300, CLA250 and GLE300d 4Matic vehicles, 2013 C250, E350 BlueTec and G63 AMG vehicles, 2008-2014 C300 vehicles, 2013-2014 C300 4Matic and ML350 4Matic vehicles, 2009

C350 vehicles, 2014 CLS550, E350 4Matic, E350 Coupe 4Matic, E350 Wagon 4Matic, GLK350 and SL550 vehicles, 2012 CLS550 4Matic vehicles, 2012-2016 E350 vehicles, 2016-2017 GL450 4Matic vehicles, 2012-2014 ML350 4Matic BlueTec vehicles, 2015 S550, S550 4Matic and C300 4Matic Sedan vehicles, 2015-2016 C300 Sedan vehicles, and 2017 SL63 AMG vehicles. Various control units on these vehicles may have been updated with incorrect software, potentially affecting the correct deployment of the air bags in the event of a crash.

Consequence:

If the air bags do not deploy as intended in the event of a crash, there would be an increased risk of injury to occupants.

Remedy:

MBUSA will notify owners, and dealers will update software in the affected control units, free of charge. The recall is expected to begin in April 2017. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement