

U.S. Department of Transportation

National Highway Traffic Safety Administration

March 27, 2017

Mr. R. Thomas Brunner Dept Manager VCA Mercedes-Benz USA, LLC. 1 Mercedes Drive Montvale, NJ 07645 NEF-150TB 17V-176

1200 New Jersey Avenue SE Washington, DC 20590

**Subject:** Air Bag 'Out-of-Position' Setting/FMVSS 208

Dear Mr. Brunner:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

MERCEDES BENZ/E300/2017

Mfr's Report Date: March 14, 2017

NHTSA Campaign Number: 17V-176

## **Components:**

AIR BAGS:FRONTAL:SENSOR/CONTROL MODULE

**Potential Number of Units Affected:** 65

### **Problem Description:**

Mercedes-Benz USA LLC, (MBUSA) is recalling certain 2017 E300 and E300 4Matic vehicles. The front passenger air bag may not deploy properly if a front seat passenger is sitting on the edge of the seat or is laying in the seat with the seat reclined. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 208, "Occupant Crash Protection."

# **Consequence:**

In the event of a crash that necessitates air bag deployment, if the air bag does not deploy as intended, there would be an increased risk of occupant injury.

## Remedy:

MBUSA will notify owners, and dealers will update the air bag control module software, free of charge. The recall is expected to begin in April 2017. Owner's can contact MBUSA customer service at 1-800-367-6372.

### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

