



New Safety Recall Advanced Communication – U88

FCA US LLC (FCA US) has announced a safety recall on certain 2018 and 2019 model year (DS) RAM 1500 Pickup vehicles.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a rear axle assembly that may have an inadequate oil level which may cause the axle gears and bearings to generate excessive heat and wear, create a whine or growling noise, and the rear axle may fail prematurely. A rear axle assembly that fails prematurely may result in a loss of motive power, and may cause the rear axle to seize. Operating the truck with an inadequate rear axle oil level will result in rear axle gear noise (whine or growling) as a warning prior to rear axle failure. If this warning is not heeded, vehicle crash can occur.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to inspect all vehicles affected for rear axle oil level. The rear axle will be replaced on those vehicles found with no, or low, oil. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2018.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.