

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 21, 2018

Ms. Jennifer Shute Sr Mgr Safety Recall Execution Chrysler (FCA US LLC) 800 Chrysler Drive CIMS 482-00-91 Auburn Hills, MI 48326

Subject: Incorrect Transmission Park Rods Installed

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

CHRYSLER/300/2018 DODGE/CHALLENGER/2018 DODGE/CHARGER/2018 DODGE/DURANGO/2018 JEEP/GRAND CHEROKEE/2018 JEEP/WRANGLER/2018 RAM/1500/2018

Mfr's Report Date: May 1, 2018

NHTSA Campaign Number: 18V-280

**Components:** 

POWER TRAIN: AUTOMATIC TRANSMISSION

**Potential Number of Units Affected:** 71

# **Problem Description:**

Chrysler (FCA US LLC) is recalling certain 2018 Dodge Charger, Durango and Challenger, Jeep Grand Cherokee and Wrangler, Chrysler 300, and RAM 1500 vehicles. An incorrect transmission park lock rod may have been installed in the transmission.

## **Consequence:**

If the incorrect park lock rod is installed, the transmission may not shift into 'PARK' and keep the vehicle from moving, increasing the risk of unintended vehicle movement and the risk of a crash.

#### Remedy:

Chrysler will notify owners, and dealers will install the correct park lock rod, free of charge. The recall is expected to begin June 20, 2018. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is U43.



NEF-150SS

18V-280

1200 New Jersey Avenue SE Washington, DC 20590

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Chrysler's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

