IMPORTANT T73 Safety Recall Communication By Mopar on Friday, January 05, 2018

January 2018



IMPORTANT T73 SAFETY RECALL COMMUNICATION PASSENGER AIRBAG REPLACEMENT FOR '18 JEEP COMPASS (MP) At your service *DEALERS NOT SERVICED BY DDS OR IN HAWAII, ALASKA, PUERTO RICO, AND GUAM*

With the launch of T73 (Passenger Air Bag on 2018 Jeep Compass), a separate process exists to remedy unsold vehicles with inspected air bags. This process requires a dealer to remove the passenger air bag from an unsold unit and return to the facing Parts Distribution Center (PDC) in a supplied HazMat Transport Package Kit (part # CSEJT734AA) for inspection.

REPAIR INSTRUCTIONS FOR UNSOLD VINS IMPACTED BY 173

ONLY FOR DEALERS NOT RECEIVING DDS OR RESIDING IN HAWAII, ALASKA, PUERTO RICO OR GUAM

Certain dealers (communicated to in this message) are EXEMPT from the unsold vehicle process outlined in the recall instructions. These select dealers will instead follow the sold vehicle process on sold and unsold vehicles (Section B in the dealer service instructions). This will allow dealers not serviced by a Daily Delivery Service (DDS) or those that reside in Hawaii, Alaska, Puerto Rico and Guam to repair unsold inventory without returning air bags for inspection.

PART DISTRIBUTION FOR UNSOLD 173 VINS

ONLY FOR DEALERS NOT RECEIVING DOS OR RESIDING IN HAWAII, ALASKA, PUERTO RICO OR GUAM

Impacted dealers will be automatically distributed air bag(s) part #CSEJT731AA in accordance with unsold inventory. No dealer orders will be required unless the dealer resides in Puerto Rico or Guam. Please utilize the airbag(s) distributed to remedy sold and unsold inventory. Additional distribution of air bags will begin the week of January 8th, 2018. Dealers in Puerto Rico and Guam should follow the normal dealer ordering process for air bags.

CLAIM ENTRY INSTRUCTIONS FOR UNSOLD 173 VINS

ONLY FOR DEALERS NOT RECEIVING DDS OR RESIDING IN HAWAIL ALASKA, PUERTO RICO OR GUAM.

Claimentry for these specific dealers will follow the sold vehicle process. When inputting the claim, dealers are to utilize the sold vehicle labor operation number (23-T7-31-82) and only include the air bag part number (CSEJT731AA). Do not enter an air bag serial number in the part number field on the claim.

FCA appreciates your continued support on this campaign!