

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 6, 2017

Ms. Jennifer Shute Sr Mgr Safety Recall Execution Chrysler (FCA US LLC) 800 Chrysler Drive CIMS 482-00-91 Auburn Hills, MI 48326 Washington, DC 20590

1200 New Jersey Avenue SE

NEF-150SM 17V-740

Subject: Instrument Brightness not Adjustable/FMVSS 101

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JEEP/COMPASS/2017-2018

Mfr's Report Date: November 21, 2017

NHTSA Campaign Number: 17V-740

Components:

ELECTRICAL SYSTEM: INSTRUMENT PANEL

Potential Number of Units Affected: 25,823

Problem Description:

Chrysler (FCA US LLC) is recalling certain model year 2017-2018 Jeep Compass vehicles. The brightness of the backlighting for the Instrument Panel Cluster (IPC) cannot be adjusted. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 101, "Controls and Displays."

Consequence:

An instrument cluster that is too bright, and cannot be dimmed, can reduce the driver's ability to see at night, increasing the risk of a crash.

Remedy:

Chrysler will notify owners, and dealers will update IPC software, as necessary, free of charge. The recall is expected to begin January 10, 2018. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is T70.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Chrysler's proposed owner notification letter and approved it for distribution.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

