

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 20, 2017

Ms. Jennifer Shute Sr Mgr Safety Recall Execution Chrysler (FCA US LLC) 800 Chrysler Drive CIMS 482-00-91 Auburn Hills, MI 48326

Subject: Oil Pump Failure Causing Engine Stall

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SM

17V-670

Makes/Models/Model Years:

JEEP/CHEROKEE/2018 JEEP/COMPASS/2018

Mfr's Report Date: October 24, 2017

NHTSA Campaign Number: 17V-670

Components:

ENGINE AND ENGINE COOLING: ENGINE

Potential Number of Units Affected: 357

Problem Description:

Chrysler (FCA US LLC) is recalling certain 2018 Jeep Cherokee and Compass vehicles equipped with 2.4L engines. The engines may have a cracked oil pump housing that can result in oil pump failure.

Consequence:

If the oil pump fails, the engine will stall, increasing the risk of a crash.

Remedy:

Chrysler will notify owners, and dealers will inspect the oil pump, replacing it as necessary, free of charge. Interim notices informing owners of the safety defect are expected to be mailed December 13, 2017. Owners will receive a second notice when remedy parts become available. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is T65.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Chysler's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

