



09/05/2017

New Safety Recall Advanced Communication – T5509052017

FCA US LLC (FCA US) has announced a safety recall on certain 2017 model year (WD) Dodge Durango vehicles equipped with rear wheel drive (RWD) 4X2 and 230MM rear axle (sales code DR1).

Only four of the above vehicles may have rear axle halfshafts that are too short for the intended application. A halfshaft that is too short could disengage from the rear axle differential resulting in an unexpected loss of motive power and the ability to shift, including the achievement of park. This could increase the risk of a vehicle crash without warning.

FCA US will conduct a voluntary safety recall to replace the rear axle half shafts. A limited number of vehicles may also require rear axle differential replacement if differential spline damage is determined. The remedy parts for this condition are not currently available.

VINs identified as being involved in this campaign are currently live and searchable.

Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2017.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC