

U.S. Department of Transportation

National Highway Traffic Safety Administration

July 21, 2017

Ms. Jennifer Shute Sr Mgr Safety Recall Execution Chrysler (FCA US LLC) 800 Chrysler Drive CIMS 482-00-91 Auburn Hills, MI 48326

**Subject:** Transmission may not Remain in Park

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SM

17V-431

### Makes/Models/Model Years:

DODGE/CHALLENGER/2017

Mfr's Report Date: July 7, 2017

NHTSA Campaign Number: 17V-431

#### **Components:**

POWER TRAIN: AUTOMATIC TRANSMISSION: CONTROL MODULE (TCM)

**Potential Number of Units Affected:** 7.802

## **Problem Description:**

Chrysler (FCA US LLC) is recalling certain 2017 Dodge Challenger vehicles equipped with 5.7L V8 engines and eight-speed automatic transmissions. The transmission may not remain in the PARK position if that gear is selected, the engine is still running, and the driver exits the vehicle exited.

#### **Consequence:**

If the vehicle is exited without the transmission remaining in the PARK position and without the parking brake set, the vehicle may roll, increasing the risk of a crash.

# Remedy:

Chrysler will notify owners, and dealers will update the transmission control module software, free of charge. The recall is expected to begin August 21, 2017. Owners may the Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is T41.

#### **Notes**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Chrysler's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

