

Part 573 Safety Recall Report

17V-375

Manufacturer Name : Chrysler (FCA US LLC)**Submission Date :** JUN 13, 2017**NHTSA Recall No. :** 17V-375**Manufacturer Recall No. :** T37**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 100

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2017 Chrysler Pacifica

Vehicle Type :

Body Style : VAN

Power Train : HYBRID ELECTRIC

Descriptive Information : Some 2017 MY Chrysler Pacifica ("RU") Plug-in Hybrid Electric Vehicles ("PHEV"). The vehicles affected by this recall have incorrect tire placards that erroneously state the seating capacity as six occupants rather than seven occupants, with a combined weight of 950 lbs. rather than 1,100 lbs.

Production Dates : OCT 04, 2016 - MAY 18, 2017

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Some RU PHEV have a tire placard label with incorrect seating capacity and calculated combined occupant and cargo weight ("calculated weight"). The affected vehicles have a tire label showing six total passengers with 950 lbs. combined weight. The six total passengers are either displayed as one front and five rear, or two front and four rear. Vehicles not affected by this recall have a tire label showing seven total passengers (two front and five rear) with 1,100 lbs. combined weight. Per FMVSS 571.110 requirements, each vehicle placard shall show the vehicle capacity weight expressed as "The combined weight of occupants and cargo should never exceed XXX kilograms or XXX pounds"; and designated seated capacity (expressed in terms of total number of occupants and number of occupants for each front and rear seat location).

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : While the number of passengers and calculated weight is incorrect on the

Description of the Safety Risk : label, it is understated from the actual vehicle certification. If vehicle owners relied on the incorrect tire placard label, there would be no risk to motor vehicle safety. The incorrect tire placard label may, however, cause customer confusion potentially leading to vehicle overloading resulting in a failed tire, which could cause a vehicle crash without warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

- On May 09, 2017, the FCA US LLC (“FCA US”) Vehicle Safety and Regulatory Compliance (“VSRC”) organization received an email from FCA US Weight Engineering indicating that the tire placard on certain 2017 MY RU PHEV incorrectly states front row passenger seating capacity.
- On May 10, 2017, a cross-functional meeting was held to discuss the issue, consequence, and scope.
- On May 16, 2017, further discussion with the VSRC Label Management team was held for clarification of applicable regulations.
- On June 6, 2017, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary non-compliance safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary non-compliance safety recall on all affected vehicles to replace the tire placard label.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **06/13/2017: FCA US will notify dealers and begin notifying owners on or about 07/28/2017.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported