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05/10/2017

## **New Safety Recall Advanced Communication – T2605102017**

FCA US LLC (FCA US) has announced a safety recall on certain 2017 model year (MP) Jeep Compass front-wheel-drive vehicles equipped with the 6-speed Aisin Transmission (Sales Code DF7).

Some of the above vehicles may have a left front half shaft that is not properly seated. A customer may hear a grinding noise if the half shaft is not fully seated, with a popping noise if the shaft breaks at the circlip groove during vehicle operation. If a left front half shaft disengages from the transmission and/or breaks, the customer will experience a loss of motive power and the ability to shift, including the achievement of park. This could cause a crash without warning.

FCA US will conduct a voluntary safety recall to inspect the left front half shaft for engagement in the transmission and replace any left front half shafts that are not properly engaged.

VINs identified as being involved in this campaign are currently live and searchable.

Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2017.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC