

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 18, 2017

Ms. Jennifer Shute Sr Mgr Safety Recall Execution Chrysler (FCA US LLC) 800 Chrysler Drive CIMS 482-00-91 Auburn Hills, MI 48326

Subject: Halfshaft may Disengage/Loss of Drive

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SM

17V-301

Makes/Models/Model Years:

JEEP/COMPASS/2017

Mfr's Report Date: May 9, 2017

NHTSA Campaign Number: 17V-301

Components:

POWER TRAIN: AXLE ASSEMBLY: AXLE SHAFT

Potential Number of Units Affected: 1,178

Problem Description:

Chrysler (FCA US LLC) is recalling certain 2017 Jeep Compass vehicles equipped with a 6-speed transmission. The left front halfshaft may not be properly seated, and, as a result, it may disengage from the transmission and/or break.

Consequence:

If the left front halfshaft disengages or breaks, the vehicle will have a loss of drive. Additionally, if the vehicle is parked without using the parking brake, the vehicle may roll, despite being in 'Park.' Either condition may increase the risk of a crash.

Remedy:

Chrysler will notify owners, dealers will inspect the left front halfshaft for engagement and replace any that are not properly engaged in the transmission, free of charge. The recall is expected to begin on June 23, 2017. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is T26.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

