

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 11, 2017

Ms. Jennifer Shute Sr Mgr Safety Recall Execution Chrysler (FCA US LLC) 800 Chrysler Drive CIMS 482-00-91 Auburn Hills, MI 48326

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SM 17V-302

Subject: Side Curtain Air Bags may not Deploy in a Rollover

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

RAM/1500/2013-2016 RAM/2500/2013-2016 RAM/3500/2014-2016

Mfr's Report Date: May 9, 2017

NHTSA Campaign Number: 17V-302

**Components:** AIR BAGS

AIR BAGS: ROLL PROTECTION

**Potential Number of Units Affected:** 1,021,279

# **Problem Description:**

Chrysler (FCA US LLC) is recalling certain model year 2013-2016 Ram 1500, Ram 2500, and 2014-2016 Ram 3500 vehicles. Certain driving conditions, such as driving off-road or debris striking the vehicle may cause the roll rate sensor to trigger a fault within the Occupant Restraint Controller (ORC). If this fault occurs, the rollover side curtain air bag and the seat belt pretensioner will be disabled from deploying.

# **Consequence:**

If the rollover side curtain air bags and seat belt pretensioners are disabled, there is an increased risk of injury to the vehicle occupants in the event of a crash that necessitates activation of these safety systems.

### Remedy:

Chrysler will notify owners, and dealers will update the ORC software, free of charge. The recall is expected to begin June 23, 2017. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is T25.



#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

