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New Safety Recall Advanced Communication – T1903222017

FCA US LLC (FCA US) has announced a safety recall on certain 2014 model year (BF) FIAT 500L vehicles equipped with a 1.4L engine (sales code EAM).

Some of the above vehicles may experience a diminished ability to accelerate or to maintain vehicle speed due to a software calibration issue in the Powertrain Control Module (PCM). This incorrect PCM software calibration could limit the engine to only idle speed and torque even if the throttle is fully depressed; when the throttle is fully released and then depressed again, proper operation resumes.

This safety defect may result in the diminished ability to accelerate or to maintain vehicle speed when expected. Diminished ability to accelerate or maintain vehicle speed may, in rare cases, result in a vehicle crash. This condition may occur without warning.

FCA US will conduct a voluntary safety recall to reprogram the PCM with revised software calibrations.

Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in the 2nd Quarter of 2017.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC