



October 2016

Dealer Service Instructions for:

Safety Recall S69 / NHTSA 16V-667 Tire Placard Overlay

Models

2015 - 2016 (FF) Fiat 500 vehicles

NOTE: This recall applies only to the above vehicles equipped with a Spare Tire (Sales Code TBC) and built from June 11, 2015 through July 27, 2016 (MDH 061107 through 072708).

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The tire placard on about 30 of the above vehicles may have been printed with the incorrect spare tire inflation pressure. The incorrect spare tire inflation pressure (46 psi) exceeds the maximum permissible pressure listed on the sidewall of the tire (41 psi). This can result in the spare tire being overinflated and failing while in use, increasing the risk of a crash.

The condition above fails to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number: 110 Tire Selection and Rims for Motor Vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less.

Repair

A tire placard overlay must be installed over the existing tire placard.

Dealers are required to install the placard overlay onto all involved vehicles in new vehicle inventory.

Tire placard overlays are being mailed directly to all vehicle owners known to FCA with the Owner Notification letter. The owners are requested to install the tire placard overlay themselves or, if preferred, to arrange for dealer installation of the owner-supplied tire placard overlay without charge.

Parts Information

Each dealer to whom vehicles in this recall were assigned, will receive enough tire placard overlays to service **100% of unsold vehicles** according to our records. The tire placard overlays are enclosed with this dealer service instruction mailing.

If an owner's tire placard overlay is lost or damaged, or if dealers require more tire placard overlays for inventory vehicles, additional tire placard overlays PN 68361621AA may be ordered as needed.

Parts Return

No parts return required for this campaign.

Special Tools

No special tools are required to perform this service procedure.

Service Procedure

1. Open the driver side front door.
2. Locate the tire and loading information placard on the driver side B-pillar as shown in (Figure 1).
3. Clean the surface of the tire and loading information placard with alcohol, glass cleaner or equivalent and a soft cloth.
4. Remove the tire placard overlay from its paper backing and carefully apply it over the spare tire section of the tire and loading information placard as shown in (Figure 1).
5. Firmly press and smooth the tire placard overlay to the surface of the tire and loading information placard to ensure good adhesion.
6. Close the driver side front door and return the vehicle to the customer.

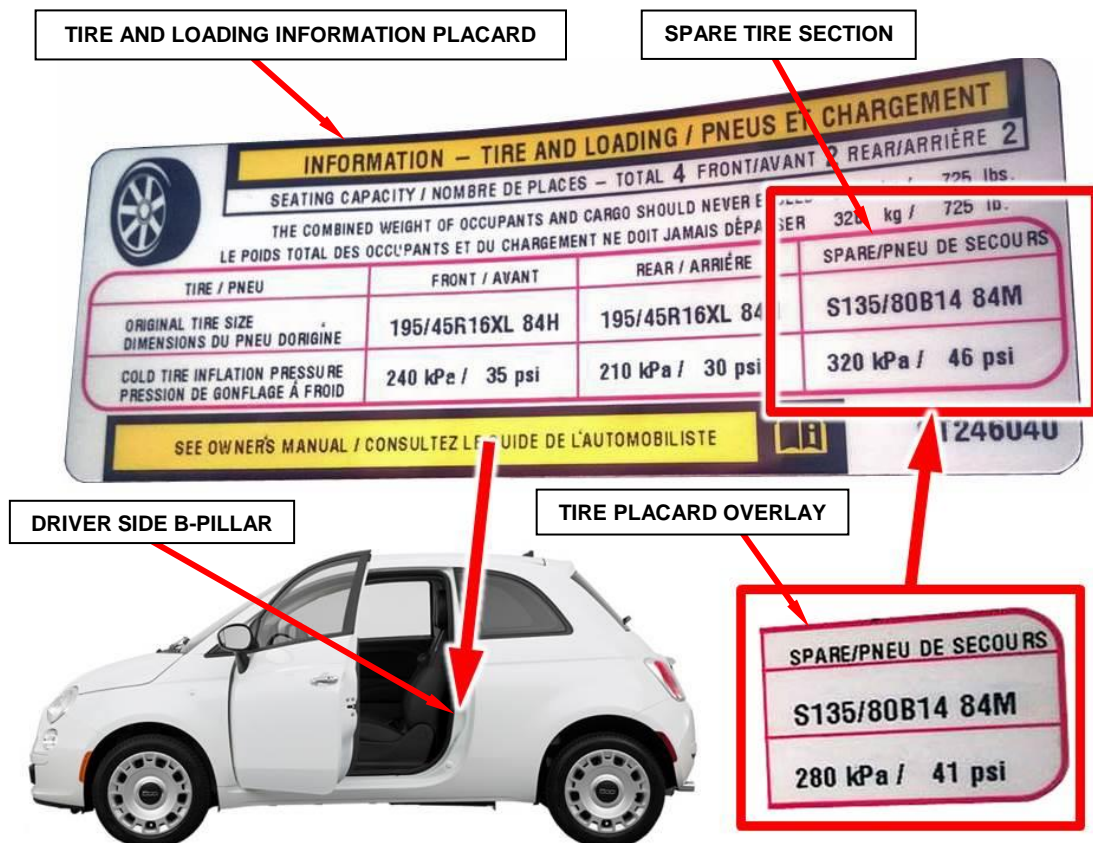


Figure 1 – Install Tire and Loading Information Placard Overlay

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by FCA to record recall service completions and provide dealer payments.

Use the following labor operation numbers and time allowances:

	Labor Operation Number	Time Allowance
Install Tire Placard Overlay	23-S6-91-82	0.0 hours

Special Service Operation

Flat Fee for Installing Tire Placard Overlay	95-23-46-51	\$5.00
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NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Dealer Notification

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to install the supplied tire placard overlay over the tire and loading information placard on their vehicle. Any owner who prefers not to install the tire placard overlay is asked to schedule an appointment for the service with their dealer. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations
FCA US LLC

IMPORTANT SAFETY RECALL

S69 / NHTSA 16V-667

This notice applies to your vehicle (VIN: xxxxxxxxxxxxxxxxx).

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dear: (Name)

FCA has decided that certain **2015 and 2016 model year Fiat 500 vehicles** fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number: 110 Tire Selection and Rims for Motor Vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less.

The problem is... The tire placard on your vehicle may have been printed with the incorrect spare tire inflation pressure. The incorrect spare tire inflation pressure (46 psi) exceeds the maximum permissible pressure listed on the sidewall of the tire (41 psi). This can result in the spare tire being overinflated and failing while in use, increasing the risk of a crash.

What you must do... We ask that you apply the enclosed Tire Placard Overlay so that it covers the Spare Tire section of the Tire and Loading Information Placard as described on the reverse side of this letter.

If you prefer not to install the Tire Placard Overlay yourself, simply contact your FIAT studio to schedule a service appointment. Tire Placard Overlay installation will only take a few minutes. However, additional time may be necessary depending on service schedules. This service will be provided free of charge. **Please bring the enclosed Tire Placard Overlay and this letter with you to your FIAT studio.**

If you need help... If you have questions or concerns which your FIAT studio is unable to resolve, please contact the FIAT Information Center at 1-888-242-6342.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. If you have further questions go to **fcarecalls.com**.

If you have already experienced this specific condition and have paid to have it repaired, you may visit **www.fcarecallreimbursement.com** to submit your reimbursement request online or you can mail your original receipts and proof of payment to the following address for reimbursement consideration: **FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement**. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you've had previous repairs and/or reimbursement you may still need to have the recall repair performed on your vehicle.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to **safercar.gov**.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
FCA US LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

Tire Placard Overlay Installation Instructions

1. Open the driver side front door.
2. Locate the tire and loading information placard on the driver side B-pillar as shown in (Figure 1).
3. Clean the surface of the tire and loading information placard with alcohol, glass cleaner or equivalent and a soft cloth.
4. Remove the tire placard overlay from its paper backing and carefully apply it over the spare tire section of the tire and loading information placard as shown in (Figure 1).
5. Firmly press and smooth the tire placard overlay to the surface of the tire and loading information placard to ensure good adhesion.
6. Close the driver side front door.

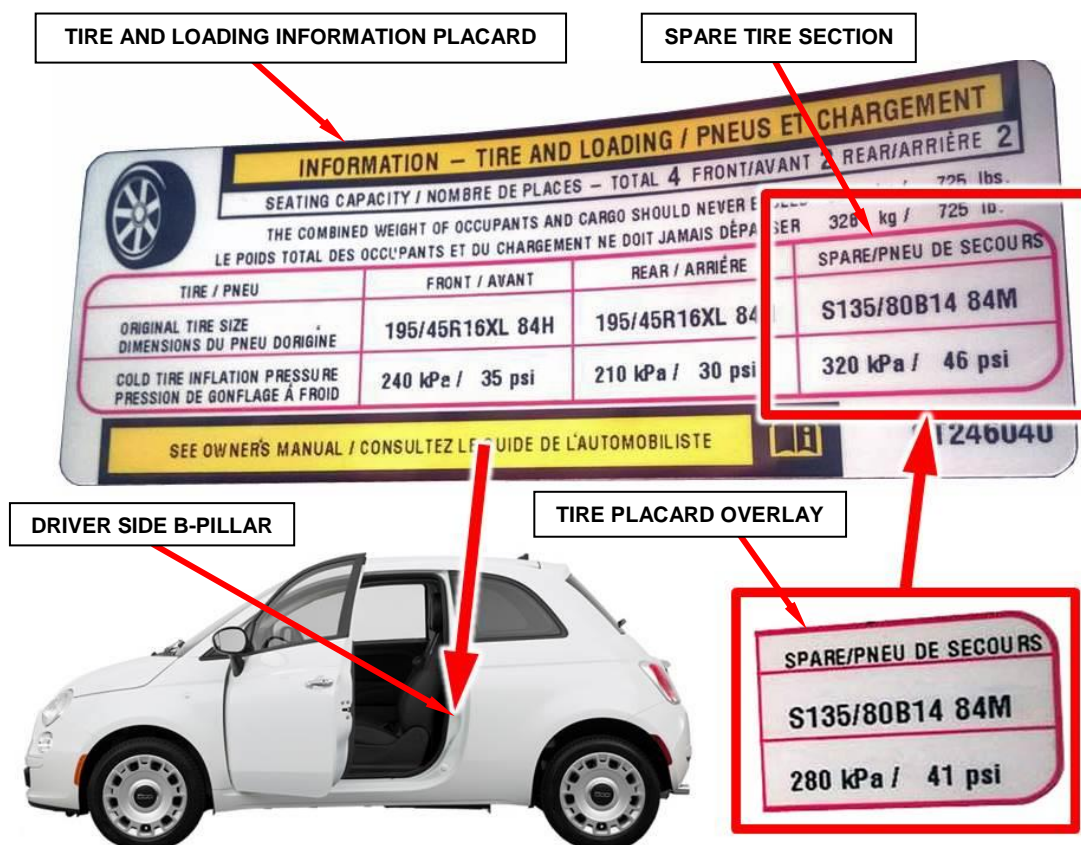


Figure 1 – Install Tire and Loading Information Placard Overlay