

August 19, 2015

Mr. David Bernier Chrysler (FCA US LLC) 800 Chrysler Drive CIMS 482-00-91 Auburn Hills, MI 48326-2757

Subject: Front Upper Control Arm

Dear Mr. Bernier:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: RAM/4500/2015 RAM/5500/2015

Mfr's Report Date: July 21, 2015

NHTSA Campaign Number: 15V-468

Components: SUSPENSION:FRONT:CONTROL ARM:UPPER ARM

Potential Number of Units Affected: 199

## **Problem Description:**

Chrysler (FCA US LLC) is recalling certain model year 2015 Ram 4500, and 5500 pickup trucks manufactured January 30, 2015, to February 6, 2015. The affected vehicles may have inadequate penetration of the front upper control arm loop to spacer weld, reducing the front suspension stability.

## **Consequence:**

A reduction of suspension stability control could affect control of the vehicle, increasing the risk of a crash.

## **Remedy:**

Chrysler will notify owners, and dealers will inspect and replace any upper control arms, free of charge. The recall is expected to begin September 19, 2015. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is R34.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NVS-215SM 15V-468

Please be reminded of the following requirements:

You are required to submit copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

