

URGENT SAFETY RECALL NOTICE

Your [REDACTED] requires an urgent Passenger Sun Visor repair.

Schedule your free repair NOW by calling the FCA Recall Assistance Center at 1-800-853-1403.

Recall notice issued to: [REDACTED]
Vehicle information: [REDACTED] [REDACTED]
Recall information: R30/NHTSA 15V-338 Passenger Sun Visor

If you no longer own this vehicle, please help us contact the new owner so he or she can have their vehicle repaired as soon as possible.

Repair Details

The passenger sun visor on your vehicle may come in contact with the passenger side airbag during an airbag deployment event if the sun visor is in the lowered position. Depending on the downward angle of the sun visor, the force of the airbag could detach the sun visor from its mount, propelling it rearward towards the passenger seat. This could increase the risk of injury to front seat passengers during an airbag deployment. **We strongly recommend that you have this safety recall repair performed immediately.**

How do I schedule my free repair?

FCA US will repair your vehicle free of charge. To do this, your dealer will replace the Occupant Restraint Control Module. In addition, your dealer will require your vehicle for proper check-in, preparation and check-out during your visit. Your time is important to us; please be aware that these steps may require more time. The work will take about two hours to complete. However, additional time may be necessary depending on service schedules.

Scheduling Options

1. Call the FCA Recall Information Center at 1-800-853-1403, and we will get you scheduled for this FREE repair right away. We will assist you with scheduling an appointment that is convenient for you to have this safety recall repair performed at no charge
2. Call your authorized Chrysler, Dodge, Jeep® or RAM dealership directly to schedule an

appointment. Mention Safety Recall R30, and have your VIN ready when calling

*We sincerely apologize for any inconvenience, but are sincerely concerned about your safety.
Thank you for your attention to this important matter*

**FCA US Customer Care Recall Team
1-800-853-1403**

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law

