

May 2015

Dealer Service Instructions for:

Safety Recall R22 / NHTSA 15V-282

Left Side Air Bag Inflatable Curtain Rear Bolt

Models

2015 (LA) Dodge Challenger

NOTE: This notification applies only to the above vehicles built from March 28, 2015 through April 01, 2015 (MDH 032819 through 040123).

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The left side “C” pillar Side Air Bag Inflatable Curtains (SABIC) on about 70 of the above vehicles may have been built with a loose or missing left rear SABIC bolt. The loose or missing left rear SABIC bolt could cause an increased chance of injury during certain crash conditions.

Repair

The vehicle must be inspected for the presence of a left “C” pillar SABIC rear bolt. Vehicles found with a missing SABIC rear bolt must have a new SABIC rear bolt installed. Vehicles that do not have a missing SABIC rear bolt must have the existing SABIC bolt tightened to the proper specification.

Parts Information

<u>Part Number</u>	<u>Description</u>
06508182AA	Bolt, SABIC

Parts Return

No parts return required for this campaign.

Special Tools

No special tools are required to perform this service procedure.

Service Procedure

1. Move the left front seat to the full forward position.
2. Fold the left rear seat back to the down position.

WARNING: To avoid serious or fatal injury, disable the Supplemental Restraint System (SRS) before attempting this repair. Disconnect and isolate the battery negative (ground) cable, then wait two minutes for the system capacitor to discharge before performing this repair. This is the only sure way to disable the SRS.

WARNING: Failure to take the proper precautions could result in accidental airbag deployment. At no time should any source of electricity be permitted near the inflator on the back of a non-deployed airbag or seat belt tensioner.

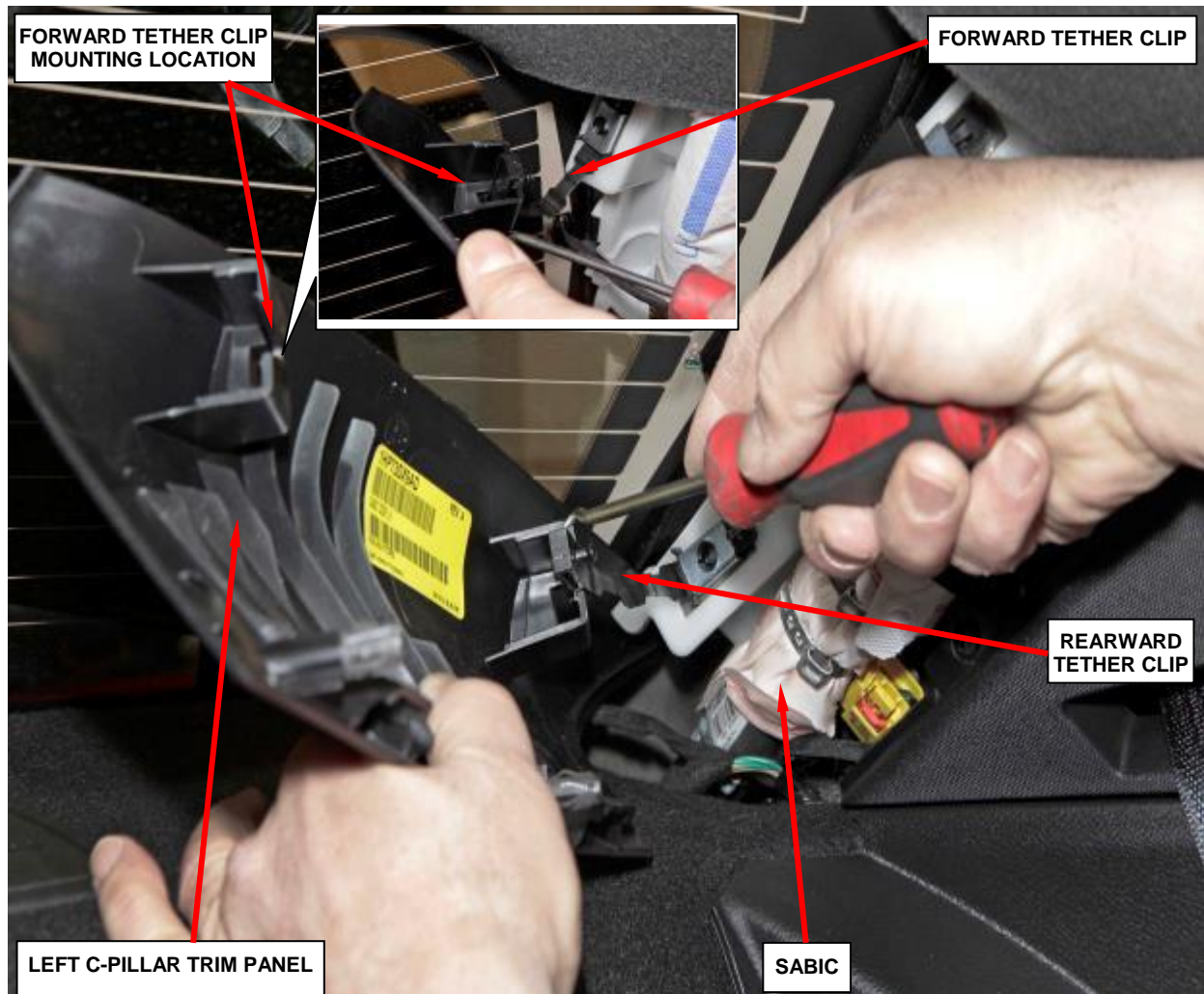
3. Disconnect and isolate the battery negative cable. Wait two minutes for the system capacitor to discharge before further service.
4. By hand, pull at the top of the left C-pillar trim panel to release the retaining clips. Do not remove the left C-pillar trim panel (Figure 1).



Figure 1 – Left C-Pillar Trim Panel

Service Procedure Continued

5. Using a flat bladed tool, press the tab to disengage the forward tether clip and slide it out of the left C-pillar trim panel (Figure 2).
6. Using a flat bladed tool, press the tab to disengage the rearward tether clip and slide it out of the left C-pillar trim panel (Figure 2).

**Figure 2 – Tether Clip Locations**

Service Procedure Continued

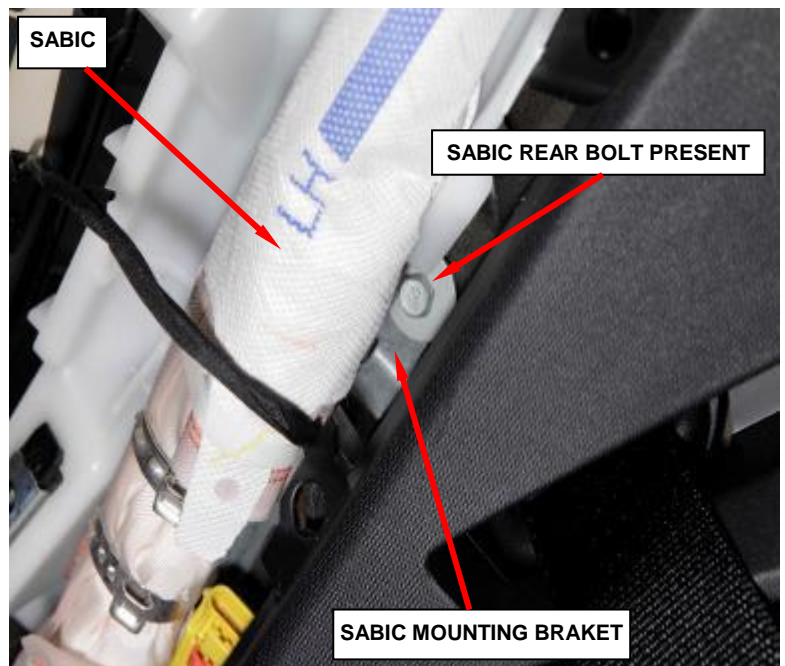
7. Remove the left C-pillar trim panel.
8. Inspect for the presence of a SABIC rear bolt:
 - If the SABIC rear bolt is not present, continue with **Step 9 (Figure 3)**.
 - If the SABIC rear bolt is present, continue with **Step 10 (Figure 4)**.
9. Install a new SABIC rear bolt.

**Figure 3 – SABIC Rear Bolt Not Present**

10. Tighten the SABIC rear bolt to 62 in. lbs. (7 N·m).

NOTE: If the SABIC rear bolt was present, verify that the existing bolt is tightened to 62 in. lbs. (7 N·m).

11. Engage the rearward tether clip to the left C-pillar trim panel (Figure 2).
12. Engage the forward tether clip to the left C-pillar trim panel (Figure 2).

**Figure 4 – SABIC Rear Bolt Present**

Service Procedure Continued

13. Install the left C-pillar trim panel by pressing on the four corners to seat the retaining clips.
14. Return the left rear seat back to the up position.
15. Connect the battery negative cable.
16. Return the left front seat to the full rearward position.
17. Return the vehicle to the customer.

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by FCA to record recall service completions and provide dealer payments.

Use one of the following labor operation numbers and time allowances:

	<u>Labor Operation Number</u>	<u>Time Allowance</u>
Inspect for left side SABIC rear bolt and tighten to proper torque specification	23-R2-21-81	0.2 hours
Inspect and install left side SABIC rear bolt and tighten to proper torque specification	23-R2-21-82	0.3 hours

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Dealer Notification

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Dealers are encouraged to consider alternative scheduling and servicing approaches for this recall. This repair does not require hoists or other full service facility special equipment and is a FCA Mobile Service approved repair.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations
FCA US LLC

IMPORTANT SAFETY RECALL

R22 / NHTSA 15V-282

This notice applies to your vehicle (VIN: xxxxxxxxxxxxxxxxx).

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dear: (Name)

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain **2015 model year Dodge Challenger** vehicles.

The problem is... The left side “C” pillar Side Air Bag Inflatable Curtains (SABIC) on your vehicle may have been built with a loose or missing left rear SABIC bolt. The loose or missing left rear SABIC bolt could cause an increased chance of injury during certain crash conditions.

What your dealer will do... FCA will repair your vehicle free of charge. To do this, your dealer will inspect for the presence of a left “C” pillar SABIC rear bolt. Vehicles found with a missing SABIC rear bolt must have a new SABIC bolt installed. Vehicles that do not have a missing SABIC rear bolt must have the existing SABIC rear bolt tightened to the proper specification. The work will take about ½ hour to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your Chrysler, Jeep, Dodge or RAM dealer right away to schedule a service appointment. Please bring this letter with you to your dealer.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the FCA Group Recall Assistance Center at either **recalls.mopar.com** or 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. If you have further questions go to **recalls.mopar.com**.

If you have already experienced this specific condition and have paid to have it repaired, you may visit **www.fcarecallreimbursement.com** to submit your reimbursement request online or you can mail your original receipts and proof of payment to the following address for reimbursement consideration: **FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement**. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you’ve had previous repairs and/or reimbursement you may still need to have the recall repair performed on your vehicle.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to **safercar.gov**.

We’re sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
FCA US LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.