The following information is being provided in the event you receive customer inquiries. We will communicate the timing of the Safety Recall dealer instructions for the Fuel Pump Relay through the normal channels of communication via DMail and DealerCONNECT. Thank you for assisting with handling inquiries. We are working to provide information, updates and instructions as quickly as possible.

Statement: Fuel-Pump Relay

Chrysler Group is voluntarily recalling an estimated 230,376 SUVs to install a new relay circuit that improves fuel-pump relay durability.

A routine internal data review discovered a pattern of repairs involving fuel-pump relays in certain 2011 Jeep Grand Cherokee and Dodge Durango SUVs. Further investigation revealed some relays are susceptible to deformation, which may affect fuel-pump function. Such a condition may prevent a vehicle from starting or lead to engine stall.

Chrysler Group is unaware of any accidents or injuries related to this condition.

The fuel-pump relay is located inside the Totally Integrated Power Module (TIPM), which also helps manage other vehicle functions. None of these other functions, including airbag deployment, is affected by the fuel-pump relay.

The recall covers an estimated 188,723 vehicles in the U.S.; 15,898 in Canada; 7,126 in Mexico and 19,013 outside the NAFTA region.

Chrysler Group will advise affected customers when they may schedule service, which will be performed at no cost.

Owners with questions may call Chrysler Group's Customer Information Center at 1-800-853-1403.