OMB Control No.: 2127-0004

Part 573 Safety Recall Report

15V-041

Manufacturer Name: Chrysler (FCA US LLC)

Submission Date: JAN 27,2015 **NHTSA Recall No.**: 15V-041 **Manufacturer Recall No.**: R05



Manufacturer Information:

Manufacturer Name: Chrysler (FCA US LLC)

Address: 800 Chrysler Drive

CIMS 482-00-91 Auburn Hills MI 48326-2757

Company phone: 1-800-853-1403

Population:

Number of potentially involved: 167,749 Estimated percentage with defect: 100

Vehicle Information:

Vehicle: 2014-2015 Jeep Cherokee Vehicle Type: LIGHT VEHICLES

Body Style : SUV Power Train : GAS

Descriptive Information: 2014-2015 Jeep Cherokee ("KL") vehicles may experience unwanted side curtain

and seat airbag deployments.

Production Dates : JAN 01, 2013 - NOV 19, 2014

VIN (Vehicle Identification Number) Range

Begin: NR End: NR \square Not sequential VINs

Description of Defect:

Description of the Defect : Some Jeep Cherokee ("KL") vehicles may experience unwanted side curtain and seat airbag deployments.

Description of the Safety Risk: Airbags that unexpectedly deploy increase the possibility of a crash and risk of injury

Description of the Cause : The root cause was determined to be that the KL vehicle was experiencing more angle on off-road events than previously seen on other Jeep vehicles, causing a

crossing of the deployment threshold within the Occupant Restraint Module's

software.

Identification of Any Warning that can Occur: NR

Supplier Identification:

Component Manufacturer

Name: TRW Automotive

Address: 24175 Research Drive

Farmington Hills MICHIGAN 48335-2642

Country: United States

Chronology:

- In April 2014, Chrysler Engineering became aware of alleged KL unwanted side airbag deployments in Dubai and at the Italy Press Event. In June 2014, Chrysler Engineering received the Occupant Restraint Control Module ("ORC"), from the Italy Press Event, for analysis of the Event Data Record ("EDR").
- In June 2014, Chrysler Engineering was also investigating an alleged KL unwanted side airbag deployment in Russia, at the Jeep Territory Event. This ORC was later received for analysis of the EDR.
- In June 2014, Engineering initiated a calibration investigation utilizing available EDR data, modeling, and additional event data.
- EDR analysis found that the deployments were commanded events.
- ullet In September 2014, Chrysler Engineering received ORC modules from the Dubai vehicles for analysis of the EDR
- In September 2014, Chrysler Engineering became aware of a KL unwanted side airbag deployment at a Chrysler Vehicle Development 4x4 event in Moab, Utah.
- Chrysler Engineering was aware of approximately 7 incidents in total, involving 6 non-NAFTA vehicles (4 Dubai, 1 Italy, 1 Russia) and 1 Chrysler Development Vehicle (Moab).
- The vehicles are fully compliant to FMVSS-226 (Ejection Mitigation).
- On November 5, 2014, the Chrysler Vehicle Safety Office was informed by Chrysler Engineering that some 2014 MY KL vehicles were reported to have experienced side curtain and seat airbag unwanted deployment events, as a result of crossing the rollover calibration thresholds.
- The Chrysler Vehicle Safety Office investigation identified 2 domestic customer incidents that were potentially related, involving 2014 MY vehicles (4x2 and 4x4).
- In total, Chrysler is aware of 9 2014 KL VIN incidents worldwide.
- As of January 13, 2014, Chrysler is unaware of any accidents or injuries potentially related to this issue.
- On January 20, 2015, the Chrysler Vehicle Regulatory Committee approved a voluntary safety recall to reflash the ORC modules on the affected vehicles.

Description of Remedy:

Description of Remedy Program : Chrysler will re-flash the ORC module software, free of charge. Chrysler has

a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, Chrysler, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the

expense.

How Remedy Component Differs from Recalled Component: The remedy is to re-flash the ORC module

software. The software re-flash contains an updated deployment calibration.

Identify How/When Recall Condition was Corrected in Production: Chrysler Engineering implemented an

updated deployment calibration production change for the 2015 & 2016 KL ORC modules on November 19, 2014.

Recall Schedule:

Description of Recall Schedule: NR

Planned Dealer Notification Date: MAR 23, 2015 - MAR 23, 2015

Planned Owner Notification Date: MAR 26, 2015 - MAR 26, 2015

* NR - Not Reported