



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 24, 2018

Mr. Jason Guidi  
Dir. Regulatory & Compliance  
Volvo Car USA LLC  
417000 Technical & Regulatory  
1 Volvo Driver, Building B  
Rockleigh, NJ 07647

NEF-150JK  
18V-589

**Subject:** Risk of Shock or Fire from Charging Cable

Dear Mr. Guidi:

This letter serves to acknowledge Volvo Car USA LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLVO/XC60/2019

**Mfr's Report Date:** September 5, 2018

**NHTSA Campaign Number:** 18V-589

**Components:**

EQUIPMENT:ELECTRICAL

**Potential Number of Units Affected:** 35

**Problem Description:**

Volvo Car USA LLC (Volvo) is recalling certain 2019 Volvo XC60 hybrid electric vehicles, equipped with certain AeroVironment electric vehicle TurboCord and TurboDock/TurboDX charging systems. Capacitors within these charging systems may fail, possibly resulting in a shock hazard or a fire.

**Consequence:**

An electrical shock or a fire can increase the risk of injury or death.

**Remedy:**

Volvo will notify owners, and dealers will inspect the charge cord, replacing it as necessary, free of charge. The recall is expected to begin November 5, 2018. Owners may contact Volvo customer service at 1-800-458-1552. Volvo's number for this recall is R39901.

Note: Owners are advised not to use the charging cord until it is inspected.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement