

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Service Campaign Launch Notification Update Software for Rear Spoiler MY22-23 SL (232 platform)	DATE: October 27, 2023

IMPORTANT SERVICE CAMPAIGN LAUNCH

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES (1-800-367-6372).

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis



Service Campaign Launch Notification

October 27, 2023

Campaign No. :

Campaign Desc. :

2023100010

23P5495806

Update Software for Rear Spoiler

This is to notify you of the [Service Campaign Launch](#) to update the software for the rear spoiler in **3,819** Model Year (“MY”) 2022-2023 SL (232 platform) vehicles. The vehicles will be visible and flagged in VMI as “OPEN” on **October 27, 2023**.

Background

Issue
Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2022-2023 SL (232 platform) vehicles, the software for the rear spoiler control unit does not meet current production specifications. In this case, a fault message “Rear spoiler nonfunctional” may appear in the instrument cluster and the rear spoiler will not retract or extend until the next ignition cycle.

What We’re Doing
MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will update the software for the rear spoiler.

Parts
The remedy is available and can be performed as necessary.

Vehicles Affected

Vehicle Model Year(s) 2022-2023
Vehicle Model SL

Vehicle Populations

Total Campaign Population 3,819

Next Steps/Notes

Customer Notification Timeline
Customer letters will not be mailed.

AOMS/SOMS
AOMs – This campaign may generate questions from your dealers.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.



Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2023100010, October 2023

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model SL (232 platform)**
Model Year 2022-2023

Update Software for Rear Spoiler

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2022-2023 SL (232 platform) vehicles, the software for the rear spoiler control unit does not meet current production specifications. In this case, a fault message “Rear spoiler nonfunctional” may appear in the instrument cluster and the rear spoiler will not retract or extend until the next ignition cycle. An authorized Mercedes-Benz dealer will update the software for the rear spoiler.

Prior to performing this Campaign:

- **VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 3,819 vehicles are affected.

Order No. P-SC-2023100010

Service Campaign Bulletin

Service Campaign Bulletin

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Service Campaign Bulletin

Update Software for Rear Spoiler

- i** • Always use the **latest** XENTRY Diagnosis software release with all available add-ons.
 - Follow the operation steps exactly as described in XENTRY Diagnosis.
 - Use a charger to ensure sufficient power supply to the vehicle's **on-board electrical system battery** (greater than 12.5 V).
 - If XENTRY Diagnosis is already connected to the vehicle, start with **Work Procedure step 2**.
- i** If two or more software updates or SCN codings are performed during a single workshop visit, operation items **02-4762** and **02-5058** may be invoiced **only on one of the workshop orders**.

Work Procedure

1. Connect XENTRY Diagnosis.
2. Update "AMG Drive Unit (AMG DRVU)" control unit software.
 - i** To do this, select menu item "Quick test view → **N145/1 - AMG DRIVE UNIT (AMG DRVU)** → Adaptations → Control unit update → Update of control unit software".
 - i** Then follow the user guidance in XENTRY Diagnosis.
 - i** For basic information, see AR54.21-P-0015X.
3. Disconnect XENTRY Diagnosis.

i **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
54 958 06	02-9334	Operations: Update AMG Drive Unit (AMG DRVU) control unit software (XENTRY Diagnosis connected)	0.1
	02-4762*	Operations: Diagnostic system (XENTRY Diagnosis)	0.1
	02-5058*	Operations: Connect/disconnect starter battery charger (with XENTRY Diagnosis connected)	0.1

* Invoice operation item only once for each workshop order.

i **Note:** *Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*