

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Service Campaign Launch Notification Place Trickle Charger in Trunk MY22 SL (232 platform)	DATE: October 20, 2023

IMPORTANT SERVICE CAMPAIGN LAUNCH

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES (1-800-367-6372).

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis



Service Campaign Launch Notification		October 20, 2023
Campaign No. :	Campaign Desc. :	Place Trickle Charger in Trunk
2023050003	23P5490205	
<p>This is to notify you of the Service Campaign Launch to place a trickle charger in the trunk in 3,582 Model Year (“MY”) 2022 SL (232 platform) vehicles. The vehicles will be visible and flagged in VMI as “OPEN” on October 20, 2023.</p>		
Background		
Issue	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2022 SL (232 platform) vehicles, after a longer non-operational time of greater than 42 days or with a battery charge of less than 45%, the following battery fault message might display in the instrument cluster: “Stop Vehicle See Operator's Manual, Switch on vehicle to charge the 12V battery”, or “Stop vehicle To charge the 12 V battery do not switch off vehicle.”	
What We're Doing	MBUSA will conduct a service campaign. As a customer convenience measure, an authorized Mercedes-Benz dealer will place a trickle charger in the vehicle’s trunk.	
Parts	The remedy is available and can be performed as necessary.	
Vehicles Affected		
Vehicle Model Year(s)	2022	
Vehicle Model	SL	
Vehicle Populations		
Total Campaign Population	3,582	
Next Steps/Notes		
AOMS/SOMS	AOMs - This campaign may generate questions from your dealers.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2023050003, October 2023

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model SL (232 platform)**
Model Year 2022

Place Trickle Charger in Trunk

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2022 SL (232 platform) vehicles, after a longer non-operational time of greater than 42 days or with a battery charge of less than 45%, the following battery fault message might display in the instrument cluster: “Stop Vehicle See Operator's Manual, Switch on vehicle to charge the 12V battery”, or “Stop vehicle To charge the 12 V battery do not switch off vehicle.” As a customer convenience measure, an authorized Mercedes-Benz dealer will place a trickle charger in the vehicle’s trunk.

Prior to performing this Campaign:

- **VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 3,582 vehicles are affected.

Order No. P-SC-2023050003

Service Campaign Bulletin

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Place Trickle Charger in Trunk

Work Procedure

1. Place trickle charger in truck.
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Primary Parts Information

Qty.	Part Name	Part Number
1	Trickle charger	A0009822921

i **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
54 902 05	12-1875	Place trickle charger in vehicle	0.1

i **Note:** Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.