

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Service Campaign Launch Notification Inspect Lower A-Pillar in Wheel Arch MY22 GLA (247 platform)	DATE: March 24, 2023

IMPORTANT SERVICE CAMPAIGN LAUNCH

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES (1-800-367-6372).

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Service Campaign Launch Notification		March 24, 2023
Campaign No. :	Campaign Desc. :	Inspect Lower A-Pillar in Wheel Arch
2023030001	22P6391005	
<p>This is to notify you of the Service Campaign Launch to inspect the lower A-pillar for cracks on 342 Model Year (“MY”) 2022 GLA (247 platform) vehicles. The vehicles will be visible and flagged in VMI as “OPEN” on March 24, 2023.</p>		
Background		
Issue	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2022 GLA (247 platform) vehicles, a crack in the sheet metal may have formed on the A-pillar in the vicinity of the wheel arch. As a result, corrosion may develop on the left longitudinal member due to potential water ingress.	
What We’re Doing	MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will inspect the affected vehicles and rework if necessary.	
Parts	The remedy is available and can be performed as necessary.	
Vehicles Affected		
Vehicle Model Year(s)	2022	
Vehicle Model	GLA	
Vehicle Populations		
Total Campaign Population	342	
Next Steps/Notes		
AOMS/SOMS	AOMs – This campaign may generate questions from your dealers.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2023030001, March 2023

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLA (247 platform)**
Model Year 2022

Check Lower A-Pillar in Wheel Arch

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz, has determined that on certain MY 2022 GLA (247 platform) vehicles, a crack may have formed on the A-pillar in the vicinity of the wheel arch. The possibility exists that water ingress may occur and corrosion may form on the left longitudinal member. An authorized Mercedes-Benz dealer will check the affected A-pillar area and rework if necessary.

Prior to performing this Campaign:

- **VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 342 vehicles are affected.

Order No. P-SC- 2023030001

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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Check lower left A-pillar in wheel arch, rework if necessary

Check/test procedure

1. Remove/install bulkhead under left front fender.
i For basic data for model 247, see AR88.10-P-1301MFA.
2. Check A-pillar in marked area (figure 1) for cracks or sheet metal constrictions.



Figure 1

- a. **No** crack or sheet metal constriction present at outer A-pillar: **End measure.**
- b. Crack or sheet metal constriction present at outer A-pillar: **Carry out work procedure**

Work Procedure

- i** General information on body repair (AH60.00-P-0001-01KOA)
- i** General notes on welding (AH60.00-D-0005-01KOP)
- i** Measures for preventing damage to components when performing electric welding and soldering work (AH60.00-P-0001-02A)
- i** General notes: Passenger cars: Body – general (AH60.00-Z-9999AZ)
- i** General notes: Passenger cars: Body sealing, corrosion protection (AH97.00-Z-9999AZ)

1. Drill off crack/sheet metal constriction at left outer A-pillar at ends using a 3 mm drill bit.
2. Seal crack at left outer A-pillar via the MAG/MIG welding process.
3. Clean A-pillar in processed area and rework with seam sealant.
4. Carry out anticorrosion protection according to the Mercedes-Benz manufacturer specifications.

Primary Parts Information

Qty.	Part Name	Part Number
0.1*	Cavity preservation	A 000 986 72 70 10
0.1*	Seam seal	A 000 989 46 06

* 1 packaging unit is to be used for approx. 10 vehicles.

i Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

i **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair.*

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
63 910 05	12-1622	Check left A-pillar in wheel arch	0.3
	12-1623	Rework left A-pillar in wheel arch (after check)	ZM

i **Note:** *Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*