

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Emission Service Campaign 2022020007 Launch Notification</b> <b>Update Fuel System Control Unit (FSCU) Software</b>	DATE: December 01, 2022

## IMPORTANT NEW EMISSION SERVICE CAMPAIGN INFORMATION

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Emission Service Campaign Launch Notification		December 1, 2022
Campaign No. :	Campaign Desc. :	<b>Update Fuel System Control Unit Software</b>
2022020007	21P5495804	
<p>This is to notify you of an <b>Emission Service Campaign</b> to update fuel system control unit software on <b>728</b> Model Year ("MY") 2020 AMG GT-Class (190 platform) vehicles. The affected vehicles will be visible and flagged in VMI as "OPEN" on <b>December 02, 2022</b>.</p>		
<b>Background</b>		
<b>Issue</b>	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 AMG GT-Class (190 platform), the fuel system control unit software does not correspond to the current series production configuration. It is possible that the check engine malfunction indicator lamp ('MIL') may not illuminate as intended.	
<b>What We're Doing</b>	MBUSA will conduct an Emission Service Campaign. An authorized Mercedes-Benz dealer will update the fuel system control unit software on the affected vehicles.	
<b>Parts</b>	Parts are not required for this campaign since the remedy is software based.	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2020	
<b>Vehicle Model</b>	AMG GT-Class	
<b>Vehicle Population</b>		
<b>Total Campaign Population</b>	728	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



# Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2022020007, December 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model AMG GT-Class (190 platform)**  
**Model Year 2020**

## **Update Fuel System Control Unit Software**

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 AMG GT-Class (190 platform), the fuel system control unit software does not correspond to the current series production configuration. It is possible that the check engine malfunction indicator lamp ('MIL') may not illuminate as intended. An authorized Mercedes-Benz dealer will update the fuel system control unit software on the affected vehicles.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 728 vehicles are affected.

Order No. P-SC-2022020007

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Record

# Service Campaign Bulletin

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## Update fuel system control unit (FSCU) software

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- i** • Ensure use of **XENTRY Diagnosis version 12/2021** or higher.
- Before starting the work procedure, install the **current version of all add-ons** in **XENTRY Diagnosis**.
- Make sure to follow the operation steps exactly as described in XENTRY Diagnosis.
- Use a battery charger to ensure sufficient power supply for the vehicles' **on-board electrical system battery** (greater than 12.5 V).
- If XENTRY Diagnosis is already connected to the vehicle, start with **operation step 2**.

**i** If two or more software updates or SCN codings are performed during one workshop visit, operation items 02-4762 and 02-5058 may be invoiced **only once for each workshop order**.

### Work Procedure

1. Connect XENTRY Diagnosis.
2. Update Fuel System Control Unit (FSCU) software.
  - i** To do so, select menu item "Quick test view – **N118 control unit 'Fuel pump' (FSCU07)** – Adaptations – Control unit update – Updating of control unit software."
  - i** Then follow the user guidance in XENTRY Diagnosis.
3. Disconnect XENTRY Diagnosis.

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**i** **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

### Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
54 958 04	02-9334	Update Fuel System Control Unit (FSCU) software (with XENTRY Diagnosis connected)	0.1
	02-4762*	Connect/disconnect diagnosis system (XENTRY Diagnosis)	0.1
	02-5058*	Connect/disconnect starter battery charger (with XENTRY Diagnosis connected)	0.1

\* Operation item may be invoiced only once for each workshop order.

**i** **Note:** *Always check ASRA for the current OP-Code times. Labor times are subject to change, which may not be reflected in this document.*