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| TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers  | FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services |
| RE: <b>Emission Service Campaign 2021110006 Launch Notification</b><br><b>Replace Vehicle Emission Control Information (VECI) Label MY20 (GLE-Class)</b> | DATE: February, 11 2022  |

## IMPORTANT NEW EMISSION SERVICE CAMPAIGN INFORMATION

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



|   |  |   |
|---|--|---|
| <b>Campaign No. :</b>   | <b>Campaign Desc. :</b>  | <b>Vehicle Emission Control Information Label<br/>(GLE-Class)</b> |
| 2021110006  | 21P5891627   |   |
| <p>This is to notify you of an Emission Service Campaign launch regarding the replacement of the Vehicle Emission Control Information label on <b>275</b> Model Year ("MY") 2020 GLE-Class (167 platform) vehicles. Affected VINs will be flagged in VMI as "OPEN" on <b>February 11, 2022</b>.</p> |  |   |
| <b>Background</b>   |  |   |
| <b>Issue</b>  | Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 GLE-Class (167 platform) vehicles, the Vehicle Emission Control Information Label maybe missing on the hood which deviates from production specification. |   |
| <b>What We're Doing</b>   | MBUSA will conduct an Emission Service Campaign in which an authorized Mercedes-Benz dealer will replace the Vehicle Emission Control Information Label on the affected vehicles.  |   |
| <b>Parts</b>  | Parts are available and may be ordered as necessary.   |   |
| <b>Vehicles Affected</b>  |  |   |
| <b>Vehicle Model Year(s)</b>  | 2020   |   |
| <b>Vehicle Model</b>  | GLE-Class  |   |
| <b>Vehicle Population</b>   |  |   |
| <b>Total Campaign Population</b>  | 275  |   |
| <p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>  |  |   |



# Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2021110006, February 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLE-Class (167 platform)**  
**Model Year 2020**

## **Replace Vehicle Emission Control Information Label**

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 GLE-Class (167 platform) vehicles, the Vehicle Emission Control Information Label may be missing on the hood which deviates from production specification. Therefore, the correct VECI label will be affixed on the affected vehicles.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 275 vehicles are affected.

Order No. P-SC-2021110006

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Record

# Service Campaign Bulletin

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Check emission control information label, affix as an aftermarket measure if necessary  
Model 167

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### Check/test procedure

1. Check whether the Vehicle Emission Control Information label is present.

**i** Vehicle Emission Control Information label (**figure 1**) on hood (**bonding position 3.1, figure 2**).



Figure 1

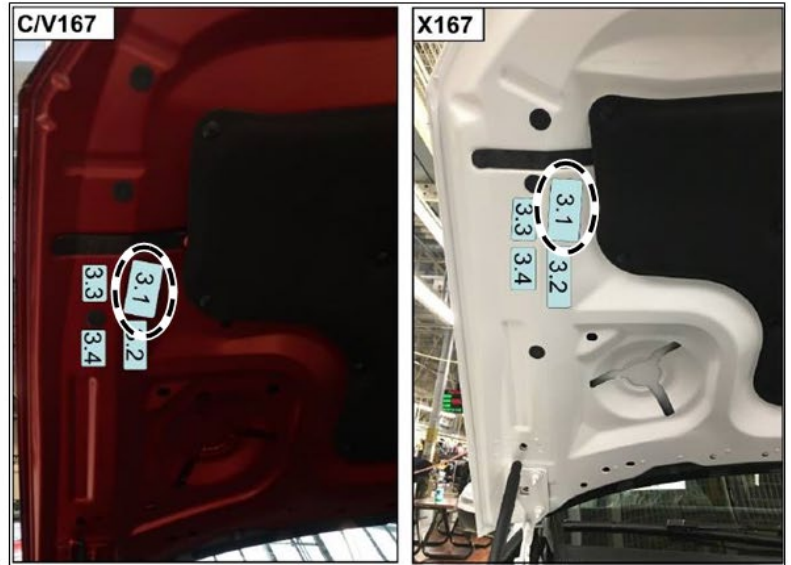


Figure 2

- a. Emission control **information label not present**: Perform **work procedure**.
- b. Emission control **information label present**: **End measure**.

### Work Procedure

1. Affix Vehicle Emission Control Information label as an aftermarket measure.

**i** Bonding **position 3.1** on the hood must be cleaned before affixing the information label!

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**Primary Parts Information**

| Qty.            | Part Name   | Part Number     |
|-----------------|---|-----------------|
| As required (1) | Emission control information label for model 167 <b>M256</b> +(460/494)+(800/MJ0) | A 256 221 10 00 |
| As required (1) | Emission control information label for model 167 <b>M264</b> +(460/494)+(800/MJ0) | A 264 221 03 00 |

**i** Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

**i** **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

**Warranty Information**

| Damage Code | Operation Number | Description                           | Labor Time (hrs.) |
|-------------|------------------|---------------------------------------|-------------------|
| 58 916 27   | 02-0949          | Check information label               | 0.1 h             |
|             | 02-0950          | Affix information label (after check) | 0.1 h             |

**i** **Note:** *Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*