Service Campaign Bulletin

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Campaign No. 2021080002, October 2021

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TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model GLE-Class, GLS-Class (167 platform)

Model Year 2021

Add Tool for Wheel Hub Cover

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz, has determined that on certain MY 2021 GLE-Class and GLS-Class (167 platform) vehicles, the tool for the wheel hub cover may be missing. MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will check for the tool, and install if necessary.

Prior to performing this Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 882 vehicles are affected.

Order No. P-SC-2021080002

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Record

Add tool for wheel hub cover

Model 167

Work Procedure

1. Add tool for wheel hub cover to the trunk, under the load compartment cover.

i There is no separate slot in the trunk.

Primary Parts Information

Qty.	Part Name	Part Number
1	Wheel hub cover tool	A 000 581 00 00

iNote: The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Damage	Operation	Description	Labor Time
Code	Number		(hrs.)
58 902 02	02-0565	Add tool for wheel hub cover.	0.1

Note: Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.