

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers

FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services

RE: [Service Campaign 2020080022 Launch Notification](#)  
**Replace Exhaust Gas Cleaning Information Label**  
**MY19 190, 205, 213 (GT-Class, C-Class, E-Class)**

Date: September 18, 2020

## IMPORTANT NEW SERVICE CAMPAIGN LAUNCH INFORMATION

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Replace Exhaust Gas Cleaning Information Label</b>
2020080022	20P5891611	
<p>This is to notify you of a <a href="#">Service Campaign launch</a> regarding replacing the exhaust gas cleaning information label on <b>129</b> Model Year ("MY") 2019 C-Class, E-Class and GT-Class (205, 213, and 190 Platforms) vehicles. Affected VINs will be flagged in VMI as "OPEN" on September 18, 2020.</p>		
<b>Background</b>		
<b>Issue</b>	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY19 C-Class, E-Class and GT-Class (205, 213, and 190 Platforms) vehicles, the exhaust gas cleaning information label does not correspond to the current series production configuration.	
<b>What We're Doing</b>	MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will replace the exhaust gas cleaning information label on the affected vehicles.	
<b>Parts</b>	Parts must be ordered by VIN.	
<b>Vehicle Model Year(s)</b>	2019	
<b>Vehicle Model</b>	C-Class, E-Class, GT-Class	
<b>Vehicle Populations</b>		
<b>Total Campaign Population</b>	129	
<b>Next Steps/Notes</b>		
<b>AOMS/SOMS</b>	AOMs - This Service Campaign may generate questions from your dealers.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



# Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2020080022, September 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model C-Class, E-Class and GT-Class (205, 213 and 190 Platform)**  
**Model Year 2019**

## **Replace exhaust gas cleaning information label**

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2019 C-Class, E-Class and GT-Class (205, 213 and 190 Platform) vehicles, the exhaust gas cleaning information label does not correspond to the current series production configuration. MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will replace the exhaust gas cleaning information label on the affected vehicles.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 129 vehicle is affected.

Order No. P-SC-2020080022

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Service Campaign Bulletin

Service Campaign Bulletin

Service Campaign Bulletin

Service Campaign Bulletin

Service Campaign Bulletin

**Work procedure for model 205**

1. Open hood
2. Replace information label (**A and B, Figures 2 and 3**) at bonding position 3.3 (**Figure 1**).
  - i** For model **205**, produced in the **USA**, (**VIN starting with 55S**) it **must** be part number **A 177 221 25 00**.
  - i** For model **205**, produced in **Germany**, (**VIN starting with WDD**) it **must** be part number **A 177 221 26 00**.
  - i** If a correct information label has already been applied, no further work is necessary.
  - i** Remove existing label and clean adhesive before applying the new label.



Figure 1

<b>MERCEDES-BENZ U.S. INTL., INC.</b>	
<b>MFD. UNDER CONTRACT FOR</b>	
<b>DAIMLER AG, GERMANY</b>	
<b>VEHICLE EMISSION CONTROL INFORMATION</b>	
Conforms to regulations: <b>2019 MY</b>	Fuel: <b>Gasoline</b>
U.S. EPA Class/ stds.: <b>LDV/ Tier3 BIN 125</b>	OBD: <b>CA OBD II</b>
California Class/ stds.: <b>PC/ ULEV 125</b>	OBD: <b>CA OBD II</b>
<b>No adjustments needed.</b>	<b>DF/2 PCAC/zWR-HO2S/zHO2S/zTWC(2)</b>
Group: <b>KMBXV04.0U2A</b>	EVAP: <b>KMBXR0155LNA</b>
Remarks: <b>n/a</b>	<b>A 177 221 25 00 123M67</b>

Figure 2, A 177 221 25 00, production in USA

<b>DAIMLER AG</b>	
<b>VEHICLE EMISSION CONTROL INFORMATION</b>	
Conforms to regulations: <b>2019 MY</b>	Fuel: <b>Gasoline</b>
U.S. EPA Class/ stds.: <b>LDV/ Tier 3 BIN 125</b>	OBD: <b>CA OBD II</b>
California Class/ stds.: <b>PC/ ULEV 125</b>	OBD: <b>CA OBD II</b>
<b>No adjustments needed.</b>	<b>DF/2 PCAC/zWR-HO2S/zHO2S/zTWC(2)</b>
Group: <b>KMBXV04.0U2A</b>	EVAP: <b>KMBXR0155LNA</b>
Remarks: <b>n/a</b>	<b>A 177 221 26 00 123M67</b>

Figure 3, A 177 221 26 00, production in Germany

**Work procedure for model 213**

1. Open hood
2. Replace information at bonding position 3.3 (Figure 4) with label (C, Figure 5).

- i** For model **213**, it **must** be part number **A 177 221 24 00**.
- i** If a correct information label has already been applied, no further work is necessary.
- i** Remove existing label and clean adhesive before applying the new label.



Figure 4

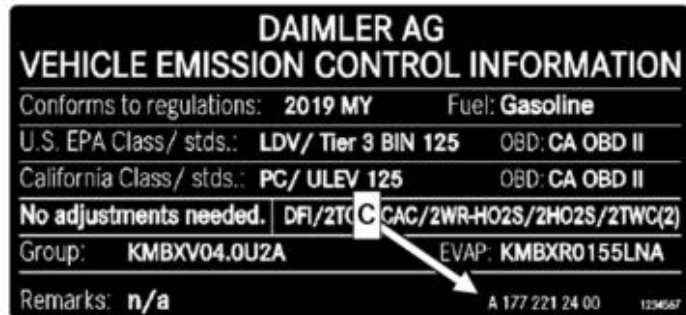


Figure 5 (A 177 221 24 00)

**Work procedure for model 190**

1. Open hood
2. Replace information label (D, Figure 7) at bonding position 4.8 (Figure 6).

- i** For model **190**, it **must** be part number **A 178 221 07 00**.
- i** If a correct information label has already been applied, no further work is necessary.
- i** Remove existing label and clean adhesive before applying the new label.



Figure 6

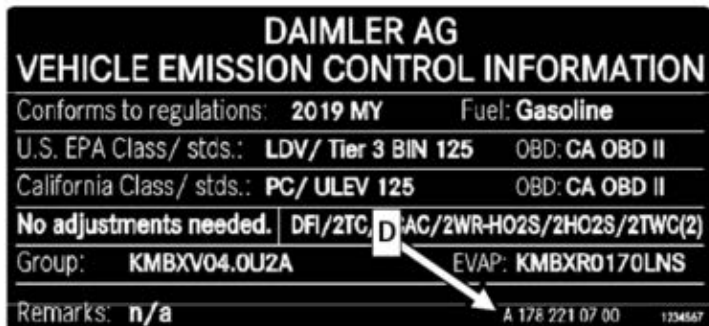


Figure 7 (A 178 221 07 00)

**Primary Parts Information**

<b>Qty.</b>	<b>Part Name</b>	<b>Part Number</b>
(1) As required	Exhaust gas cleaning information label for model 205 (Production in USA)	A 177 221 25 00
(1) As required	Exhaust gas cleaning information label for model 205 (Production in Germany)	A 177 221 26 00
(1) As required	Exhaust gas cleaning information label for model 213	A 177 221 24 00
(1) As required	Exhaust gas cleaning information label for model 190	A 178 221 07 00

**Warranty Information**

**Operation:** Apply information label

<b>Damage Code</b>	<b>Operation Number</b>	<b>Labor Time (hrs.)</b>
58 916 11 7	02-1408	0.1

**i Note**

Operation Number labor times are subject to change.