

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Emission Recall Campaign Notification Update Engine Control Software MY15-18 C/GT/G-Class (205/190/463 Platforms)	DATE: June 17, 2021

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			June 17, 2021
Campaign No. :	CA DMV. :	Campaign Desc. :	Update Engine Control Software
2020070001	200701	19P5490316	
<p>This is to notify you of an Emission Recall Campaign LAUNCH notification concerning the engine control software on 4,728 Model Year (“MY”) 2015-2018 C/GT/G-Class vehicles (205/190/463 platforms). A customer notification letter will be mailed to customers advising of this emissions recall, which may generate questions. Affected VINs will be flagged in VMI as “OPEN” on June 18, 2021</p>			
Background			
Issue	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain C/GT/G-Class vehicles (205/190/463 platforms), the engine control unit software may not meet current specifications. Upon vehicle start-up, the catalytic converter may not achieve proper operating temperatures due to decreased engine idle speed.		
What We’re Doing	MBUSA will conduct a voluntary Emission Recall Campaign. An authorized Mercedes-Benz dealer will update the engine control software in the affected vehicles.		
Parts	Parts are not required for this campaign since the remedy is software based		
Vehicles Affected			
Vehicle Model Year(s)	2015-2018		
Vehicle Model	C / GT / G-Class		
Vehicle Populations			
Total Recall Population	4,728		
<p>Notice to California Dealers: As required by 13 CCR 2117, a proof of correction (“POC”) certificate showing that the vehicle has been repaired under this recall must be issued by the authorized service facility, and that such a certificate may be required by California as a condition of vehicle registration or operation. Please reference this POC in the attached work instructions. Failure to complete this step may result in fines and penalties and lead to customer dissatisfaction.</p>			
Next Steps/Notes			
Customer Notification Timeline	A customer notification will be provided for this Emissions Campaign. Customer Letters will be mailed on July 2, 2021		
AOMS/SOMS	AOMs – This campaign may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			





Mercedes-Benz

Campaign No. 2020070001, June 2021
CA DMV: 200701

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model C/GT/G-Class vehicles (205/190/463 platforms)**
Model Years 2015-2018
Update engine control unit software

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year 2015-2018 C/GT/G-Class vehicles (205/190/463 platforms), the engine control software may not meet current specifications. Upon vehicle start-up, the catalytic converter may not achieve proper operating temperatures due to decreased engine idle speed. An authorized Mercedes-Benz dealer will update the engine control software.

Prior to performing this Recall Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always Check VMI for any open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.


Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 4,728 vehicles are involved.

Order No. P-RC-2020070001

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

i Note:

- Use DAS/Xentry 09/19 with all associated patches or higher.
- Follow the steps exactly as described in DAS/Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the “pre-call” check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

Work procedure

1. Connect XENTRY Diagnosis.

2. Update engine electronics (ME-SFI) control unit software.

i To do this, select menu item "Quick test view" → **N3/10 - Engine electronics (ME-SFI)** → Adaptations → Control unit update → "Update of control unit software".

i Then follow the user guidance in XENTRY Diagnosis.

3. Disconnect XENTRY Diagnosis.



The following step applies to California dealers only.

Apply Proof of Correction Label (A 000 584 54 13) to area identified in **Figure 1**. Fill in the blank areas of the label. The campaign number for the California Proof of Correction is unique and must be entered as such (200701), your dealer code, and the date of the repair, using a black permanent marker.

i Note: Clean bonding surface prior to affixing label.



Figure 1



The following step applies to California dealers only.

Provide the owner with the completed and signed Proof of Correction Certificate (A 000 584 42 14), after you scan a completed form and attach to the RO. The campaign number for the California Proof of Correction is unique and must be entered as (200701).

Vehicle Emission Recall - Proof of Correction				
License Number	Make	Year Model	Body Type	Vehicle Identification Number
				<input type="text"/>
Manufacturer			Recall Number	<input type="text"/>
The above described vehicle has been repaired, modified and/or equipped with new emission control devices to meet applicable California Emission Control Laws.				
Dealer's Name		Address, City, State and Zip		
Date		Dealership's Authorized Signature		
		X		
Please use California Campaign Number as mentioned in the work instructions.				
Return this certificate to DMV <u>only</u> when required - otherwise retain for your records.				
<small>A 000 584 42 14</small>				

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Sheet (CA Dealers Only)	A 000 584 42 14	100%
1	Label (CA Dealers Only)	A 000 584 54 13	100%

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
 Star Diagnosis System (SDS), Connect/disconnect (02-4762)
 Update engine electronics (ME-SFI) control unit software (02-9334)

Damage Code	Operation Number	Labor Time (hrs.)
54 903 16 8	02-5058	0.1
	02-4762	0.1
	02-9334	0.1

**Note**

Operation Number labor times are subject to change