

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Emission Recall Campaign Notification Replace Incorrect Catalyst MY18-19 GLE-Class (166/292 platform)	DATE: October 09, 2020

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			October 9, 2020
Campaign No. :	CA DMV. :	Campaign Desc. :	Replace Incorrect Catalyst
2020050006	200506	19P4990020	
<p>This is to notify you of Emission Recall Campaign LAUNCH concerning the incorrect catalyst in 169 Model Year (“MY”) 2018-2019 GLE and GLS Class vehicles (166 /292 platform). A customer notification letter will be provided which may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on October 09, 2020</p>			
Background			
Issue	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain GLE and GLS-Class vehicles (166/292 platform), an incorrect catalyst may have been installed.		
What We’re Doing	MBUSA will conduct a voluntary Emission Recall Campaign in which an authorized Mercedes-Benz dealer will replace the catalyst in the affected vehicles.		
Parts	Parts are available and may be ordered as necessary.		
Vehicles Affected			
Vehicle Model Year(s)	2018-2019		
Vehicle Model	GLE and GLS Class		
Vehicle Populations			
Total Recall Population	169		
<p>Notice to California Dealers: As required by 13 CCR 2117, a proof of correction (“POC”) certificate showing that the vehicle has been repaired under this recall must be issued by the authorized service facility, and that such a certificate may be required by California as a condition of vehicle re-registration or operation. Please reference this POC in the attached work instructions. Failure to complete this step may result in fines and penalties and lead to customer dissatisfaction.</p>			
Next Steps/Notes			
Customer Notification Timeline	A customer notification will be provided for this Emissions Campaign. Customer letters will be mailed on October 16, 2020.		
AOMS/SOMS	AOMs – This campaign may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			





Mercedes-Benz

Campaign No. 2020050006, July 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLE and GLS-Class vehicles (166/292 platform)**
Model Year 2018-2019
Incorrect Catalyst

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2018-2019 GLE and GLS-Class vehicles (166/292 platform), an incorrect catalyst may have been installed which could affect vehicle emissions. An authorized Mercedes-Benz dealer will check the catalyst on the affected vehicles and replace the catalyst, as necessary.

Prior to performing this Recall Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 169 vehicles are involved.

Order No. P-RC-2020050006

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Check/test procedure

1. Remove lower engine compartment lining.
 For basic data, see **AR61.30-P-1001GQ**.
2. Check which KT number is stamped on the left and right catalytic converters (**Figure1**).
 For vehicles with engine **M157**, KT number **KT A050** must be stamped on the catalytic converter.
 For vehicles with engine **M276**, KT number **KT 0354** must be stamped on the catalytic converter.
 For vehicles with engine **M278**, KT number **KT 0366** must be stamped on the catalytic converter.



Figure 1

- a. **KT number** on catalytic converter **not OK**: Carry out **work procedure**.
- b. **KT number** on catalytic converter **OK**: **End measure**.

The **findings** from the check/test procedure must be recorded **in writing in the work order**.

Work procedure

1. Replace left and/or right catalytic converters.
 For basic data, see **AR49.10-P-5500GQC** for **M276**.
 For basic data, see **AR49.10-P-5500MLJ** for **M278** and **M157**.

i The following step applies to California dealers only.

Apply Proof of Correction Label (A 000 584 54 13) to area identified in **Figure 1**. Fill in the blank areas of the label. The campaign number for the California Proof of Correction is unique and must be entered as such (200506), your dealer code, and the date of the repair, using a black permanent marker.

i Note: Clean bonding surface prior to affixing label.



Figure 1

i The following step applies to California dealers only.

Provide the owner with the completed and signed Proof of Correction Certificate (A 000 584 42 14), after you scan a completed form and attach to the RO. The campaign number for the California Proof of Correction is unique and must be entered as such (200506).

Vehicle Emission Recall - Proof of Correction				
License Number	Make	Year Model	Body Type	Vehicle Identification Number
				<input type="text"/>
Manufacturer			Recall Number	
			<input type="text"/>	
The above described vehicle has been repaired, modified and/or equipped with new emission control devices to meet applicable California Emission Control Laws.				
Dealer's Name		Address, City, State and Zip		
Date	Dealership's Authorized Signature			
	X			
Please use California Campaign Number as mentioned in the work instructions.				
Return this certificate to DMV <u>only</u> when required - otherwise retain for your records.				

Figure

California Proof of Correction Parts Information

Qty.	Part Name	Part Number
1	Sheet (CA Dealers Only)	A 000 584 42 14
1	Label (CA Dealers Only)	A 000 584 54 13

Primary Parts Information

Qty.	Part Name	Part Number
As required (1)	Left front clamp M276/M278	A000 995 36 33
As required (1)	Right front clamp M276/M278	A000 995 35 33
As required (1)	Left front sealing ring M276/M278	A274 142 00 00
As required (1)	Right front sealing ring M276/M278	A276 142 09 80
As required (1)	Rear clamp M276	A000 490 14 41
As required (2)	Rear clamp M278/M157	A000 490 15 41
As required (2)	Rear seal M276	A204 492 01 81
As required (2)	Rear seal M278/M157	A221 492 00 81
As required (1)	Left catalytic converter M276 without code 421	A166 490 85 14
As required (1)	Right catalytic converter M276 without code 421	A166 490 86 14
As required (1)	Left catalytic converter M276 with code 421	A166 490 92 36
As required (1)	Right catalytic converter M276 with code 421	A166 490 93 36
As required (1)	Left catalytic converter M278	A166 490 95 14
As required (1)	Right catalytic converter M278	A166 490 96 14
As required (1)	Left catalytic converter M157	A166 490 62 36
As required (1)	Right catalytic converter M157	A166 490 63 36

* The replacement parts must be determined according to the equipment variant for the vehicle identification number via the parts job in the Xentry Portal.

i Small parts such as screws/bolts, self-locking nuts, sealing rings, cable ties, fluids, sealants, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

Warranty Information**With check only****Operation:** Check 2 catalytic converters

Comprises: Remove/install lower engine compartment lining center part

Damage Code	Operation Number	Labor Time (hrs.)
49 900 20 8	02-1141	0.4

With check and M276 replace 1 catalytic converter**Operation:** Check 2 catalytic converters

Comprises: Remove/install lower engine compartment lining center part

Replace 1 catalytic converter (after check) for veh. with M276

Comprises: Remove/install engine compartment lining completely

Damage Code	Operation Number	Labor Time (hrs.)
49 900 20 7	02-1141	0.4
	02-1142	2.2

With check and M276 replace 2 catalytic converter**Operation:** Check 2 catalytic converters

Comprises: Remove/install lower engine compartment lining center part

Replace 2 catalytic converters (after check) for veh. with M276

Comprises: Remove/install engine compartment lining completely

Damage Code	Operation Number	Labor Time (hrs.)
49 900 20 7	02-1141	0.4
	02-1143	3.5

With check and M278 and M157 replace 1 catalytic converter**Operation:** Check 2 catalytic converters

Comprises: Remove/install lower engine compartment lining center part

Replace 1 catalytic converter (after check) for veh. with M278 and M157

Comprises: Remove/install engine compartment lining completely

Damage Code	Operation Number	Labor Time (hrs.)
49 900 20 7	02-1141	0.4
	02-1142	1.6

With check and M278 and M157 replace 2 catalytic converter**Operation:** Check 2 catalytic converters

Comprises: Remove/install lower engine compartment lining center part

Replace 2 catalytic converters (after check) for 166 with M278 and M157

Comprises: Remove/install engine compartment lining completely

Damage Code	Operation Number	Labor Time (hrs.)
49 900 20 7	02-1141	0.4
	02-1143	2.2

**Note**

Operation Number labor times are subject to change.