

U.S. Department of Transportation

National Highway Traffic Safety Administration

June 11, 2018

Mr. John Kobylarz Automotive Safety Office Jaguar Land Rover North America, LLC 555 MacArthur Boulevard Mahwah, NJ 07430

Subject: Fuel Gauge Reads Lower than Actual Level

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

18V-337

### Makes/Models/Model Years:

LAND ROVER/DISCOVERY/2017 LAND ROVER/RANGE ROVER/2017 LAND ROVER/RANGE ROVER SPORT/2017

Mfr's Report Date: May 23, 2018

NHTSA Campaign Number: 18V-337

**Components:** 

ELECTRICAL SYSTEM: SOFTWARE

FUEL SYSTEM, OTHER:STORAGE:FUEL GAUGE SYSTEM

**Potential Number of Units Affected:** 1,917

# **Problem Description:**

Jaguar Land Rover North America, LLC (Land Rover) is recalling certain 2017 Land Rover Range Rover, Range Rover Sport, and Discovery vehicles. The fuel gauge on these vehicles may indicate that the fuel level is low and illuminate the warning lamp, when the fuel tank actually has more fuel. The engine management software may also cut off the engine when the vehicle has traveled approximately 17 more miles.

### **Consequence:**

If the engine were to shut off, it can cause loss of power brake assistance. An engine stall would cause a loss of drive power. Both scenarios can increase the risk of a crash.

# Remedy:

Land Rover will notify owners, and dealers will install a software update to correct the fuel level reading, free of charge. The recall is expected to begin July 16, 2018. Owners may Land Rover customer service at 1-800-637-6837. Land Rover's number for this recall is N206.



#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

