



Subarunet Announcement

To: All Subaru Dealers
From: Subaru of America, Inc.
Date: May 13, 2013

Subject: New Subaru Recall Campaign WQI-45: 2013MY Legacy/Outback Steering Column

Subaru of America, Inc. has determined that a defect, which relates to motor vehicle safety, exists on certain 2013MY Subaru Legacy and Outback vehicles.

Affected vehicles are identified in the VIN range chart below. Please note that not all vehicles within the VIN range are affected. Recall coverage for all potentially affected vehicles must be confirmed by using Vehicle Coverage Inquiry in Subarunet.

Model		FROM	TO
2013	Legacy	D*002001	D*003605
2013	Outback	D*200001	D*204233

*Various Characters may occupy this position

Description of the Safety Defect and Safety Hazard

The steering column in affected vehicles may not have been manufactured to specification. During the manufacturing process, the steering column shafts may not have been “press-fitted” sufficiently. This could allow the shafts to disengage. If this were to happen, the driver would lose the ability to steer the vehicle and a crash could occur.

Dealer Program Responsibility

Dealers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (new, used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into dealer new or used inventory, or in the dealership for service, necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

New, used, demo or SSLP vehicles listed in a recall/campaign that are in dealer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to inspection and/or repair.
- Repaired in accordance with the repair procedures outlined in this Product Campaign Bulletin.

Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Dealer failing to perform the applicable service procedures to correct all affected vehicles in their inventory (new, used, demo & SSLP) prior to the vehicle being placed in service may be subject to civil penalties of up to \$6,000 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.

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Repair Instructions

The WQI-45 Repair Procedure Bulletin will be posted later today on the Techinfo.Subaru.com website under "What's New", Title: "**Repair Procedure for WQI45 Steering Column**". In addition to repair instructions, the bulletin contains part and claim entry information.

The final WQI-45 Campaign Bulletin will be available in the future.

Repair Parts

Repair parts to correct affected new vehicles currently in dealer inventory are in the process of being shipped and should begin arriving at dealers on or before 5/16. For additional parts required to correct other affected vehicles in dealer inventory, please order parts through normal channels. Please refer to the "Repair Procedure for WQI45 Steering Column" bulletin posted on STIS for part number information.

There is an adequate supply of repair parts available for both vehicles in new car inventory and previously sold units.

Owner Notification

Subaru expects to notify affected vehicle owners by first class mail within the next 15 days. Dealers will be advised in advance of owner notification.