

Adding a VIN to WQE41 Optional Genuine Subaru Puddle Lights Recall

TO: SDC EST CEN WST
FROM: Subaru of America, Inc.
DEPARTMENT: Service
DATE: 04/15/2013
CATEGORY: Parts/Service

Effective today, April 15, dealers can now add vehicles that have the puddle lights accessory to the WQE41 recall without calling the Claims Helpline. Select Service – Claim Entry/Info and Add VIN to Recall. Only those vehicles that have puddle lights and meet eligibility requirements as noted on the WQE41 Campaign Bulletin should be entered.

When the WQF42 Optional Genuine Subaru Remote Engine Starter campaign is released, VINs may be entered using this same process. Until then, only VINs for the WQE41 should be entered.

You can access this by clicking "Service - Claim Entry/Info" then "Add VIN to Recall" on the left side of Subarunet.

If you have any questions, please call the Subaru Claims Helpline at 1-866-782-2782.
