

TO: Subaru Parts and Service Manager

FROM: Subaru Fixed Operations

DATE: April 22nd, 2013

SUBJECT: WQF-42 Campaign Parts Shipment

We began shipping out the WQF-42 campaign parts to all dealers last Friday (4/19). This was an automatic shipment. The quantity that each dealer will be receiving will be based off the number of known affected vehicles in their area. These parts should arrive at dealerships no later than Tuesday (4/23). These orders have been placed as a "Special" order type without any freight charge and have a PO of WQF42. The part number of these kits is SOA390R001.

There will be another (smaller) automatic shipment in approximately one week. While we are sending out automatic shipments these kits will be on restriction and not be available for dealers to order. Soon after the second automatic shipment we will advise dealers if and when they can begin ordering these parts.

If you have any questions about this please contact the Parts Information Coordinators.