



TO: Subaru Parts and Service Manager  
FROM: Subaru Fixed Operations  
DATE: April 9<sup>th</sup>, 2013  
SUBJECT: WQE-41 Campaign – Component Part Update

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We would like to update everyone on the availability of the component parts related to the WQE-41 Puddle Light Campaign. We will begin receiving large quantities of most of these components over the next two to three weeks and orders will begin releasing. VOR's will be shipped first followed by Stock orders. We expect all current backorders to be filled by the end of the month.

The only exception to this is the Tribeca Lamp (part H471SXA010) and Forester and Tribeca harnesses (parts H471SSC020 and H471SXA030). Quantities of the Tribeca lamp will be coming in over the upcoming weeks but we do not expect to be caught up on existing backorders until mid May. The Forester and Tribeca harnesses will also continue to come in but we do not expect to be caught up on those backorders until mid to late June.

We are working with the Vendor to improve the situation as best we can.

Thank you for your patience