

Stacy L. Balzer Operating Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

October 21, 2022

TO: All U.S. Ford and Lincoln Dealers

### SUBJECT: Recommended Delivery Hold -Component Installation Program 22G05 Certain 2022 Model Year F-150 and Super Duty Vehicles Exterior Badge Retrofit

REF: EFC - Supersede of Product Offering Changes: 22MY F150 & Super Duty Temporary Exterior Vehicle Badges Dated: September 30, 2022

F-150 Customer Acknowledgement Form Super Duty Customer Acknowledgement Form

## PROGRAM TERMS

This program will be in effect through October 31, 2032, or a maximum of 150,000 miles, whichever occurs first. If a vehicle already has accumulated more than 150,000 miles, this coverage will last through October 31, 2023.

<b>AFFECTED</b>	VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
F 150 0000		Dearborn Beg	
F-150	2022	Kansas City	Beginning July 31, 2022
Super Duty	Duty 2022	Kentucky	Beginning July 23, 2022
		Ohio	Beginning August 11, 2022

Affected vehicles are identified in OASIS and FSA VIN Lists.

**NOTE**: The list of affected VINs may be updated daily as vehicles are added to the program. End build dates will be provided once they are established at all assembly plants.

**NOTE - Verify VIN status:** Some vehicles may be in the process of being repaired at the plant. Monitor OASIS before opening an RO and/or beginning a repair. Parts purchased for an FSA can be returned for credit, if required. See the EXCESS STOCK RETURN details in Attachment II for more information.

# **REASON FOR THIS PROGRAM**

Due to a supplier shortage of exterior vehicle badges, some 2022 Model Year F-150 and Super Duty vehicles will be shipped and can be sold to customers with temporary or missing badges.

Temporary/missing badges will not impact the vehicle performance or function. Trucks may not have the same number of temporary badges and/or missing badges. All temporary badges will be molded in color black.

- **F150** Temporary F-150 badges could include both side fender vent nameplate/trim badges (e.g., molded in color black in place of F-150/XLT). Missing badges could include both door powertrain badges (e.g., PowerBoost), XLT Texas/Oklahoma badge and/or EcoBoost badge on tailgate, and/or King Ranch badge on tailgate.
- **Super Duty** Temporary Super Duty badges could include both side fender vent nameplate/trim badges (e.g., molded in color black in place of F-250/Lariat). Missing badges could include both door powertrain badges (e.g.,6.7L Power Stroke), and/or King Ranch badge on tailgate.

Customers will be required to sign an acknowledgement letter, notifying them of the temporary or missing badges prior to vehicle sale.

**Reference:** Electronic Field Communication (EFC) - *Supersede of Product Offering Changes: 22MY F150 & Super Duty Temporary Exterior Vehicle Badges.* 

## SERVICE ACTION

Dealers will install missing badges for all impacted 2022 Model Year F-150 and Super Duty customers.

New in-stock vehicles: install badges prior to new vehicle delivery when possible.

- Ford will place VIN specific orders for badges and ship them to delivering dealers.
  - VIN will be printed on the package label.
  - Dealers may look up a VIN specific list of missing badges at <u>https://22g05badgecheck.com/</u>
- For special or unique situations, (non-involved VIN, different badge count vs. shipped parts, damaged part, etc.) please use the SSSC contact selection *Badge Inquiry*.
- Verify VIN status: Some vehicles may be in the process of being repaired at the plant. Monitor OASIS before opening an RO and/or beginning a repair.

Dealers are to install the missing badges per technical information – from 1 to 5 badges for F-150 or from 1 to 7 for Super Duty (vehicle specific). Dealers will also remove any temporary fender badges (side vents), clean surfaces, and install new badge(s) in the proper location(s). This service must be performed on all affected vehicles at no charge to the vehicle owner.

To assist vehicle owners to have this update completed, dealers should:

- Arrange for a mobile repair at the owner's location,
- Mobile service should be made available for all customers. Refer to the Claiming sections for further details.

**NOTE:** Please notify the SSSC if vehicle is being dealer traded or otherwise delivered by another dealer (include new delivering Dealer in SSSC contact).

**NOTE:** Ford Oval badges are not included in this program and should be considered a mis-build if missing.

# **CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after parts supply is at launch levels - ordering information has been provided to dealers.

Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

## **ATTACHMENTS**

Attachment I:	Administrative Information
Attachment II:	Labor Allowances and Parts Ordering Information
Attachment III:	Technical Information – F150
Attachment IV:	Technical Information – Super Duty
Attachment V:	Mobile Service Record

## **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

Starry & Ba

Stacy L. Balzer

### ATTACHMENT I Page 1 of 3

#### Recommended Delivery Hold -Component Installation Program 22G05 Certain 2022 Model Year F-150 and Super Duty Vehicles Exterior Badge Retrofit

### MOBILE REPAIR RECOMMENDATIONS

- Confirm with customer a mobile repair is feasible.
- Check OASIS prior to going to the customer's home or business to confirm if any other outstanding FSA needs to be completed.
- Transportation due to the simplicity of this repair, a specialty vehicle is not required.

## **MOBILE REPAIR ADDITIONAL INFORMATION**

Please ensure the technician brings the following to the mobile repair destination:

- Printed Technical Instructions.
- Printed Repair/Work Order or any other necessary documentation as customer copy(s)
   Documents could also be emailed to the customer.
- Shirt/uniform and vehicle graphic with dealership or Ford logos are recommended.
- Recommended tools and cleaning supplies: Plastic trim removal tool, isopropyl alcohol, microfiber cleaning cloths, and making tape.

## MOBILE REPAIR QUESTIONS AND ASSISTANCE

- For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. Work with Dealership warranty administrator to create a SSSC contact ID#.
- Once an SSSC agent responds to the new contact ID#, you may opt to call the SSSC hotline: (800) 325-5621.

#### OASIS ACTIVATION

OASIS will be activated on October 21, 2022.

#### FSA VIN LISTS ACTIVATION

FSA VIN Lists will begin to be available through <u>https://web.fsavinlists.dealerconnection.com</u> on October 21, 2022, and continuously updated as vehicles are added to the program. Owner names and addresses will be available once parts are in good status.

**NOTE:** Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this program is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this service action.

## SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.
- Dealers are to prioritize repairs of customer vehicles over repairs of new and used vehicle inventory.

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#### Recommended Delivery Hold -Component Installation Program 22G05 Certain 2022 Model Year F-150 and Super Duty Vehicles Exterior Badge Retrofit

## STOCK VEHICLES

- Correct all affected units in your new vehicle inventory before delivery.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

## TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this service action.

## OWNER REFUNDS

Refunds are not approved for this program.

## **RENTAL VEHICLES**

Rental vehicles are not approved for this program.

## ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)

Additional repairs identified as necessary to complete the FSA should be managed as follows:

- For related damage and access time requirements, refer to the Warranty and Policy Manual Section 6 Ford/Lincoln Program Policies Field Service Actions (FSA) Related Damage.
- For vehicles within new vehicle bumper-to-bumper warranty coverage, no SSSC approval is required.
  - Ford vehicles 3 years or 36,000 miles

For vehicles outside new vehicle bumper-to-bumper warranty coverage, submit an Approval Request to the SSSC Web Contact Site prior to completing the repair.

## **CLAIMS PREPARATION AND SUBMISSION**

- **Claim Entry:** Enter claims using Dealer Management System (DMS) or One Warranty Solution (OWS) online.
  - When entering claims:
    - Claim type 31: Field Service Action
    - The FSA number **22G05** is the sub code
    - Customer Concern Code (CCC): **B60** Exterior nameplate/badge troubles
    - Condition Code (CC): **39** Missing Part
    - Causal Part Number: 16702, Part Quantity: 0
  - For additional claims preparation and submission information, refer to the Recall and Customer Satisfaction Program (CSP) Repairs in the OWS User Guide.
- Related Damage/Additional labor and/or parts: Must be claimed as Related Damage on a separate repair line from the FSA with same claim type and sub code as described in Claim Entry above.

**IMPORTANT:** Click the Related Damage Indicator radio button.

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#### Recommended Delivery Hold -Component Installation Program 22G05 Certain 2022 Model Year F-150 and Super Duty Vehicles Exterior Badge Retrofit

### • Special Allowances

- Mobile service allowances can be claimed for dealer-performed mobile repairs. Dealers that are working with Ford-contracted mobile repair companies should refer to those companies for claiming instructions.
- For dealer-performed mobile service, retain a copy of the Service Management signed record (see Attachment IV), with the repair order documentation.
- Claim the mobile service allowance Labor Operation Code 22G05MM along with the applicable Labor Operation Code for the repair (refer to the Labor Allowances table in Attachment II).
- **Provision for Locally Obtained Supplies:** Includes isopropyl alcohol, cleaning cloths, and making tape that can be used for multiple vehicles. Submit on the same line as the repair.
  - Program Code: 22G05
  - Misc. Expense: OTHER
  - Misc. Expense: Claim up to \$3.50

## Recommended Delivery Hold -Component Installation Program 22G05 Certain 2022 Model Year F-150 and Super Duty Vehicles Exterior Badge Retrofit

## LABOR ALLOWANCES

Description	Labor Operation	Labor Time
General admin/processing (per Technical Information) and claimed with one or more of the following labor codes. Includes drive in/out.	22G05A	0.3 Hours
Both LH/RH Front Fender Vent Badge Install – expected to be in pairs. Remove Temporary Badge - Includes Cleaning Surfaces - Any Vehicle line	22G05B	0.1 Hours
<ul> <li>LH - One Part - Front Door Badge Install (Peel-and-Stick)</li> <li>F-150 Only (PowerBoost)</li> <li>Includes Cleaning Surfaces</li> </ul>	22G05C	0.1 Hours
<ul> <li>RH - One Part - Front Door Badge Install (Peel-and-Stick)</li> <li>F-150 Only (PowerBoost)</li> <li>Includes Cleaning Surfaces</li> </ul>	22G05D	0.1 Hours
<ul> <li>LH - Two Parts - Front Door Badge Install (Peel-and-Stick)</li> <li>Super Duty Only (6.7L Power Stroke)</li> <li>Includes Cleaning Surfaces</li> </ul>	22G05E	0.2 Hours
<ul> <li>RH - Two Parts - Front Door Badge Install (Peel-and-Stick)</li> <li>Super Duty Only (6.7L Power Stroke)</li> <li>Includes Cleaning Surfaces</li> </ul>	22G05F	0.2 Hours
One Tailgate Badge (Peel-and-Stick) <ul> <li>Includes Cleaning Surfaces</li> <li>Any Vehicle Line</li> <li>Cannot be claimed with H</li> </ul>	22G05G	0.1 Hours
Two Tailgate Badges (Peel-and-Stick) <ul> <li>Includes Cleaning Surfaces</li> <li>Any Vehicle Line</li> <li>Cannot be claimed with G</li> </ul>	22G05H	0.2 Hours
Mobile Service: Can be used when the repair takes place away from the dealership. If Additional Time is Required Due to Travel, Please Submit an SSSC Approval Form.	22G05MM	0.5 Hours

#### Recommended Delivery Hold -Component Installation Program 22G05

Certain 2022 Model Year F-150 and Super Duty Vehicles Exterior Badge Retrofit

## PARTS REQUIREMENTS / ORDERING INFORMATION

### NOTE: VIN specific part orders to be placed on behalf of dealers.

- Parts are not yet available to repair all vehicles.
- Until further notice, Dealers will be automatically shipped the appropriate badge parts per VIN.
- Dealers may look up a VIN specific list of missing badges at:
  - o https://22g05badgecheck.com/
- For special or unique situations, (non-involved VIN, different badge count vs. shipped parts, collision repair, etc.) please use the SSSC contact selection **<u>Badge Inquiry</u>**.

**NOTE:** Ford Oval badges are not included in this program and should be considered a mis-build if missing.

## DEALER PRICE

For latest prices, refer to DOES II.

## PARTS RETENTION, RETURN, & SCRAPPING

Follow the provisions of the Warranty and Policy Manual, Section 1 - WARRANTY PARTS RETENTION AND RETURN POLICIES. If a replaced part receives a scrap disposition, the part must be scrapped in accordance with all applicable local, state and federal environmental protection and hazardous material regulations. Federal law prohibits selling motor vehicle parts or components that are under safety, compliance, or emissions recall.

## EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

## **REPLACED FSA PARTS INSPECTION AND SIGN OFF**

Effective March 1<sup>st</sup> 2021 all parts replaced as part of an FSA repair with a repair order open date of March 1<sup>st</sup> 2021 or later must be inspected and signed off on the repair order by a member of your dealers fixed operations management team or an employee the task has been delegated to. If the task is to be delegated to a non-management employee, the employee needs to be someone other than the technician who completed the repair and needs to understand the importance of completing this task consistently and accurately.

- All parts replaced as part of an FSA repair should be returned to the parts department following the Warranty Parts Retention and Return Policies.
- Inspect the replaced parts to verify the FSA repair was completed.
- If the FSA repair is found to be complete, the designated employee signs the repair order line or parts return stamp area (electronic or hand signed) for the FSA repair indicating the parts were inspected and validated to have been replaced.
- After the parts have been inspected, they should be handled based on the guidance in the parts status report in the Online Warranty System (Hold, Return, CORE, Scrap, etc.).

### Recommended Delivery Hold -Component Installation Program 22G05 Certain 2022 Model Year F-150 and Super Duty Vehicles Exterior Badge Retrofit

### **REPLACED FSA PARTS INSPECTION AND SIGN OFF** (continued)

 This process is subject to review during warranty audits for FSA repairs with a repair order open date of March 1<sup>st</sup> 2021 or later. Any eligible FSA claims requiring parts replacement, found not to have been inspected and signed off during a warranty audit will be subject to chargeback and consideration for enrollment into the Dealer Incomplete Recall Repair Process.

**Note**: Other approvals (electronic or handwritten) for add-on repair lines, dealer owned vehicle repairs, and repeat repairs do not qualify as FSA parts inspection approvals. The post repair FSA parts inspection process (electronic or handwritten) is independent from other warranty approval requirements. The approval by the designated employee implies that the FSA parts were found to be replaced and must be able to be clearly identified on the Repair Order. If multiple FSA's require approval on a single Repair Order, each applicable occurrence will require individual post repair approval by the designated employee.

CERTAIN 2022 MODEL YEAR F-150 AND SUPER DUTY VEHICLES – EXTERIOR BADGE RETROFIT
SERVICE PROCEDURE
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NOTE: Four Out bedres are not included in this preserves and should be considered a mis build it

NOTE: Ford Oval badges are not included in this program and should be considered a mis-build if missing.

**IMPORTANT:** Badges must be installed when ambient temperatures and surface temperatures of vehicle and badge are confirmed to be between 60°F (16°C) and 100°F (38°C).

#### **Materials List**

Ruler/Scale (12"/30cm minimum)	Clean Cloths	Masking Tape	lsopropyl Alcohol	Plastic Trim Tool
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#### MOBILE SERVICE INSTRUCTIONS

NOTE: If you suspect that you will not have Internet access at the vehicle's mobile service location then, you should print a copy of these instructions (including any required Workshop Manual references) for reference during the mobile service.



### Front Fender Vent Door Badges (LH/RH)

- **NOTE:** RH and LH front fender vent door badges are expected to be updated in pairs. If a normal production level badge is present, do not replace it (it should match the new part though).
- 1. Using a plastic trim tool, remove the LH side temporary front fender door badge. See Figure 1.

**NOTE:** RH side shown, LH side similar.



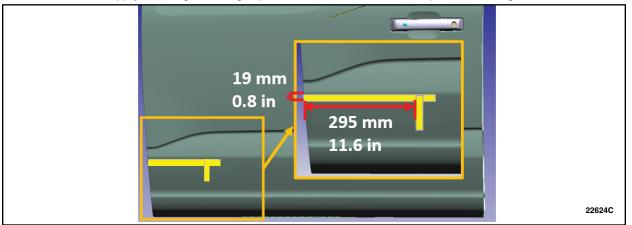
**FIGURE 1** 

- 2. Using isopropyl alcohol and a clean cloth, wipe the area where the new badge is to be installed.
- 3. Using another clean cloth, dry the area that was cleaned.
- 4. Allow the isopropyl alcohol one minute to fully evaporate.
- 5. Remove the tape liner from the back of the new badge
- 6. Install the *new* badge by aligning the clips on the back with the holes in the sheet metal and pressing in until they click.
- 7. Using medium hand pressure, press for 3 seconds at a minimum of 4 separate locations along the length of the badge until the tape is fully adhered.
- 8. Repeat steps 1-7 for the RH side of the vehicle.



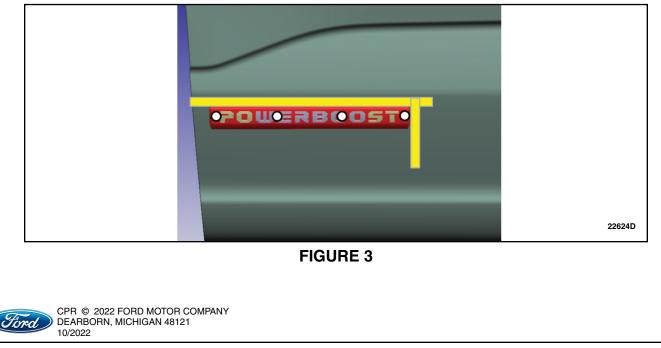
### Front LH Door Badge - PowerBoost

- 9. Confirm that the ambient temperature and surface temperature of both the vehicle and badge are between 60°F (16°C) and 100°F (38°C).
- 10. Using isopropyl alcohol and a clean cloth, wipe the area where the badge is to be installed.
- 11. Using another clean cloth, dry the area that was cleaned.
- 12. Allow the isopropyl alcohol one minute to fully evaporate.
- 13. Measure and apply locating masking tape to the front LH door outer panel. See Figure 2.



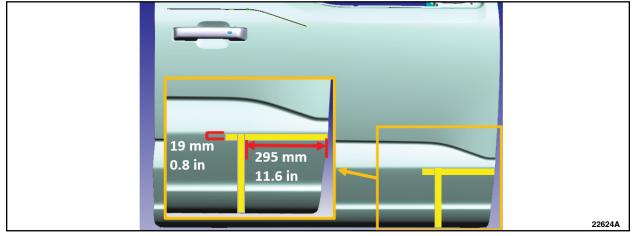
**FIGURE 2** 

- 14. Remove the tape liner from the back of the badge and install to the door using the locating tape to properly align the badge. See Figure 3.
- 15. Using medium hand pressure, press for 3 seconds at a minimum of 4 separate locations along the length of the badge until the tape is fully adhered. See Figure 3.



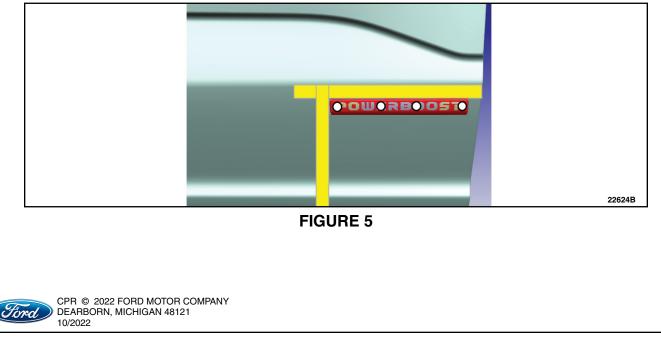
#### Front RH Door Badge - PowerBoost

- 16. Confirm that the ambient temperature and surface temperature of both the vehicle and badge are between 60°F (16°C) and 100°F (38°C).
- 17. Using isopropyl alcohol and a clean cloth, wipe the area where the badge is to be installed.
- 18. Using another clean cloth, dry the area that was cleaned.
- 19. Allow the isopropyl alcohol one minute to fully evaporate.
- 20. Measure and apply locating masking tape to the front RH door outer panel. See Figure 4.



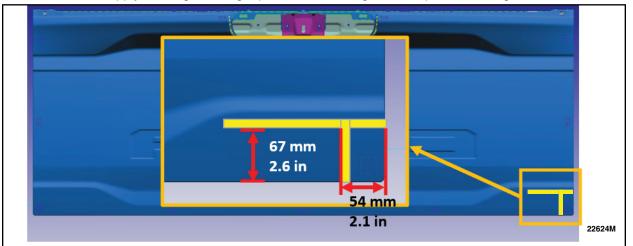
**FIGURE 4** 

- 21. Remove the tape liner from the back of the badge and install to the door using the locating tape to properly align the badge. See Figure 5.
- 22. Using medium hand pressure, press for 3 seconds at a minimum of 4 separate locations along the length of the badge until the tape is fully adhered. See Figure 5.

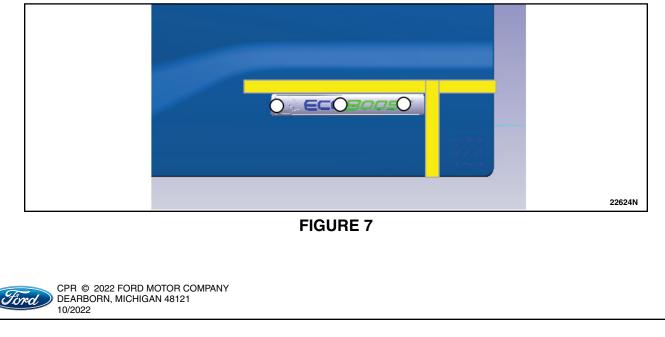


#### Tailgate Badge - EcoBoost

- 23. Confirm that the ambient temperature and surface temperature of both the vehicle and badge are between 60°F (16°C) and 100°F (38°C).
- 24. Using isopropyl alcohol and a clean cloth, wipe the area where the badge is to be installed.
- 25. Using another clean cloth, dry the area that was cleaned.
- 26. Allow the isopropyl alcohol one minute to fully evaporate.
- 27. Measure and apply locating masking tape to the front tailgate outer panel. See Figure 6.

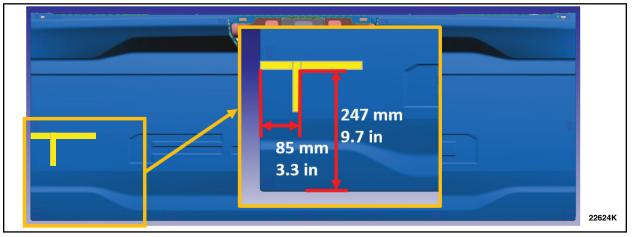


- 28. Remove the tape liner from the back of the badge and install to the door using the locating tape to properly align the badge. See Figure 7.
- 29. Using medium hand pressure, press for 3 seconds at a minimum of 3 separate locations along the length of the badge until the tape is fully adhered. See Figure 7.

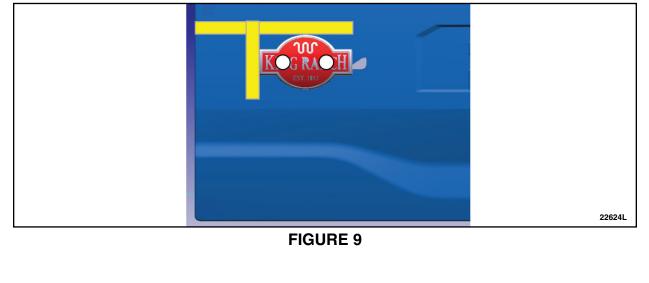


### Tailgate Badge - King Ranch

- 30. Confirm that the ambient temperature and surface temperature of both the vehicle and badge are between 60°F (16°C) and 100°F (38°C).
- 31. Using isopropyl alcohol and a clean cloth, wipe the area where the badge is to be installed.
- 32. Using another clean cloth, dry the area that was cleaned.
- 33. Allow the isopropyl alcohol one minute to fully evaporate.
- 34. Measure and apply locating masking tape to the tailgate outer panel. See Figure 8.



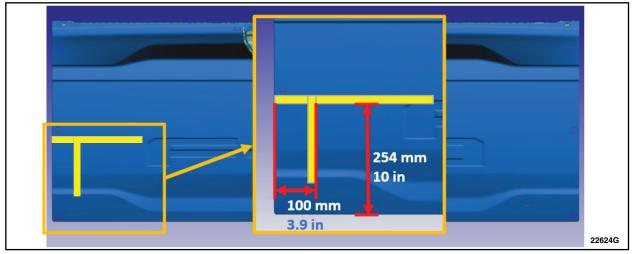
- 35. Remove the tape liner from the back of the badge and install to the door using the locating tape to properly align the badge. See Figure 9.
- 36. Using medium hand pressure, press for 3 seconds at a minimum of 2 separate locations along the length of the badge until the tape is fully adhered. See Figure 9.



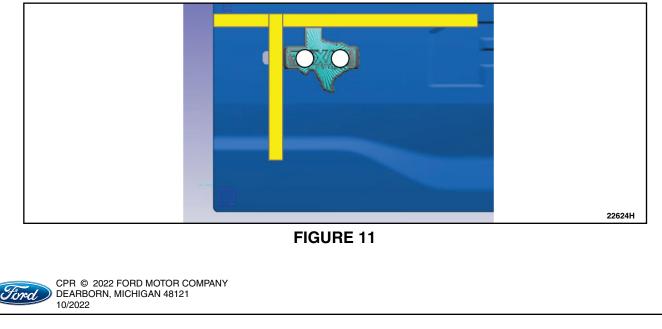


### **Tailgate Badge - Texas Edition**

- 37. Confirm that the ambient temperature and surface temperature of both the vehicle and badge are between 60°F (16°C) and 100°F (38°C).
- 38. Using isopropyl alcohol and a clean cloth, wipe the area where the badge is to be installed.
- 39. Using another clean cloth, dry the area that was cleaned.
- 40. Allow the isopropyl alcohol one minute to fully evaporate.
- 41. Measure and apply locating masking tape to the tailgate outer panel. See Figure 10.

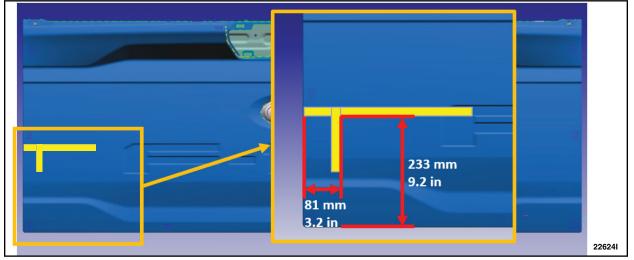


- 42. Remove the tape liner from the back of the badge and install to the door using the locating tape to properly align the badge. See Figure 11.
- 43. Using medium hand pressure, press for 3 seconds at a minimum of 2 separate locations along the length of the badge until the tape is fully adhered. See Figure 11.

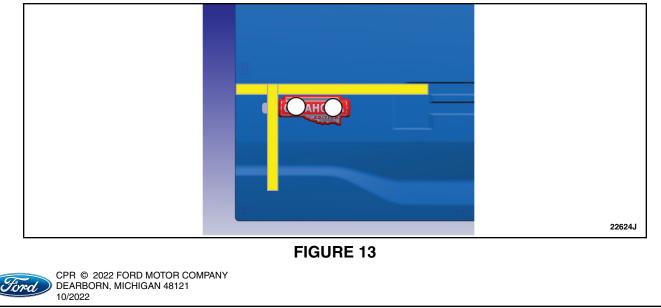


#### Tailgate Badge - Oklahoma Edition

- 44. Confirm that the ambient temperature and surface temperature of both the vehicle and badge are between 60°F (16°C) and 100°F (38°C).
- 45. Using isopropyl alcohol and a clean cloth, wipe the area where the badge is to be installed.
- 46. Using another clean cloth, dry the area that was cleaned.
- 47. Allow the isopropyl alcohol one minute to fully evaporate.
- 48. Measure and apply locating masking tape to the tailgate outer panel. See Figure 12.

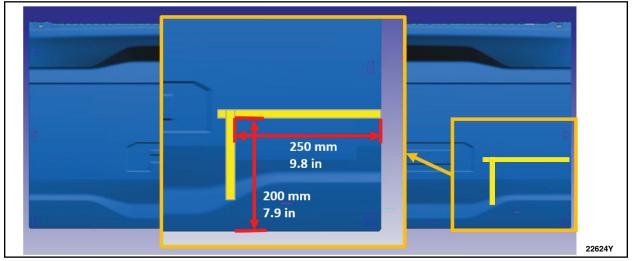


- 49. Remove the tape liner from the back of the badge and install to the door using the locating tape to properly align the badge. See Figure 13.
- 50. Using medium hand pressure, press for 3 seconds at a minimum of 2 separate locations along the length of the badge until the tape is fully adhered. See Figure 13.

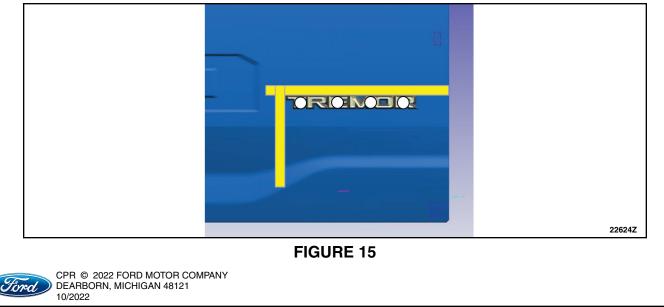


#### **Tailgate Badge - Tremor**

- 51. Confirm that the ambient temperature and surface temperature of both the vehicle and badge are between 60°F (16°C) and 100°F (38°C).
- 52. Using isopropyl alcohol and a clean cloth, wipe the area where the badge is to be installed.
- 53. Using another clean cloth, dry the area that was cleaned.
- 54. Allow the isopropyl alcohol one minute to fully evaporate.
- 55. Measure and apply locating masking tape to the tailgate outer panel. See Figure 14.

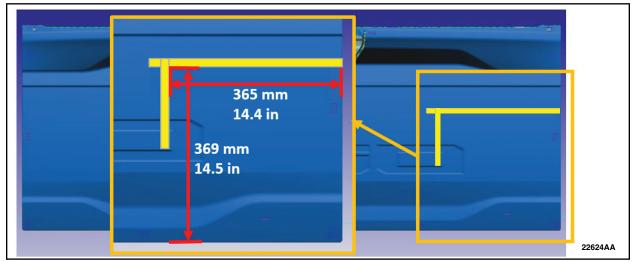


- 56. Remove the tape liner from the back of the badge and install to the door using the locating tape to properly align the badge. See Figure 15.
- 57. Using medium hand pressure, press for 3 seconds at a minimum of 4 separate locations along the length of the badge until the tape is fully adhered. See Figure 15.



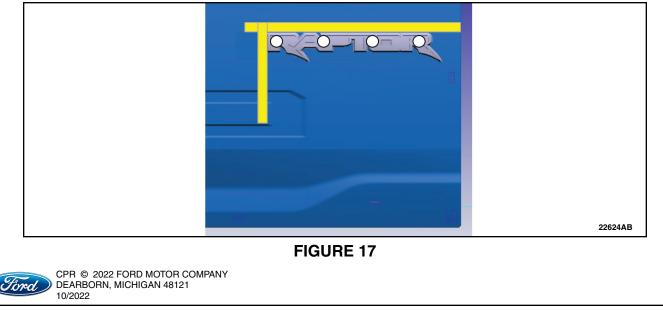
#### Tailgate Badge - Raptor

- 58. Confirm that the ambient temperature and surface temperature of both the vehicle and badge are between 60°F (16°C) and 100°F (38°C).
- 59. Using isopropyl alcohol and a clean cloth, wipe the area where the badge is to be installed.
- 60. Using another clean cloth, dry the area that was cleaned.
- 61. Allow the isopropyl alcohol one minute to fully evaporate.



62. Measure and apply locating masking tape to the tailgate outer panel. See Figure 16.

- 63. Remove the tape liner from the back of the badge and install to the door using the locating tape to properly align the badge. See Figure 17.
- 64. Using medium hand pressure, press for 3 seconds at a minimum of 4 separate locations along the length of the badge until the tape is fully adhered. See Figure 17.



CERTAIN 2022 MODEL YEAR F-150 AND SUPER DUTY VEHICLES – EXTERIOR BADGE RETROFIT				
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Front RH I	Door Badge			5
Po	wer Stroke			5
6.7	7L			6
Tailgate B	adge			7
Ki	ng Ranch			7
NOTE: Ford Oval badges are not included in this program and should be considered a mis-build if missing.				
<b>IMPORTANT:</b> Badges must be installed when ambient temperatures and surface temperatures of vehicle and badge are confirmed to be between 60°F (16°C) and 100°F (38°C).				
Materials List				
Ruler/Scale (12"/30cm minimum)	Clean Cloths	Masking Tape	lsopropyl Alcohol	Plastic Trim Tool
MOBILE SERVICE INSTRUCTIONS				

NOTE: If you suspect that you will not have Internet access at the vehicle's mobile service location then, you should print a copy of these instructions (including any required Workshop Manual references) for reference during the mobile service.



### Front Fender Vent Door Badges (LH/RH)

- **NOTE:** RH and LH front fender vent door badges are expected to be updated in pairs. If a normal production level badge is present, do not replace it (it should match the new part though).
- 1. Using a plastic trim tool, remove the LH side temporary front fender door badge. See Figure 1.

**NOTE:** RH side shown, LH side similar.



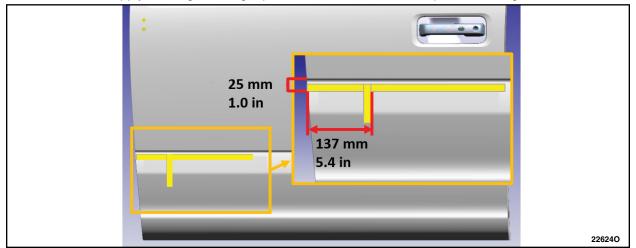
**FIGURE 1** 

- 2. Using isopropyl alcohol and a clean cloth, wipe the area that the new badge is to be installed at.
- 3. Using another clean cloth, dry the area that was cleaned.
- 4. Allow the isopropyl alcohol one minute to fully evaporate.
- 5. Remove the tape liner from the back of the new badge
- 6. Install the *new* badge by aligning the clips on the back with the holes in the sheet metal and pressing in until they click.
- 7. Using medium hand pressure, press for 3 seconds at a minimum of 4 separate locations along the length of the badge until the tape is fully adhered.
- 8. Repeat steps 1-7 for the RH side of the vehicle.



### Front LH Door Badge - Power Stroke

- 9. Confirm that the ambient temperature and surface temperature of both the vehicle and badge are between 60°F (16°C) and 100°F (38°C).
- 10. Using isopropyl alcohol and a clean cloth, wipe the area where the badge is to be installed.
- 11. Using another clean cloth, dry the area that was cleaned.
- 12. Allow the isopropyl alcohol one minute to fully evaporate.
- 13. Measure and apply locating masking tape to the front LH door outer panel. See Figure 2.



**FIGURE 2** 

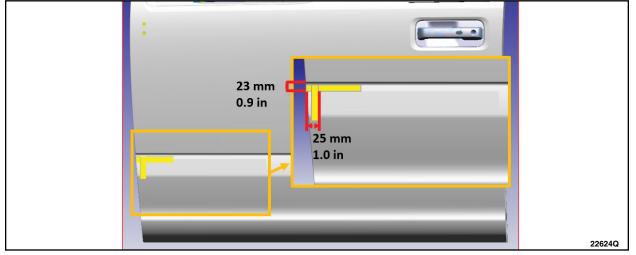
- 14. Remove the tape liner from the back of the badge and install to the door using the locating tape to properly align the badge. See Figure 3.
- 15. Using medium hand pressure, press for 3 seconds at a minimum of 4 separate locations along the length of the badge until the tape is fully adhered. See Figure 3.

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FIGURE 3				
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### Front LH Door Badge - 6.7L

- 16. Confirm that the ambient temperature and surface temperature of both the vehicle and badge are between 60°F (16°C) and 100°F (38°C).
- 17. Using isopropyl alcohol and a clean cloth, wipe the area where the badge is to be installed.
- 18. Using another clean cloth, dry the area that was cleaned.
- 19. Allow the isopropyl alcohol one minute to fully evaporate.
- 20. Measure and apply locating masking tape to the front RH door outer panel. See Figure 4.

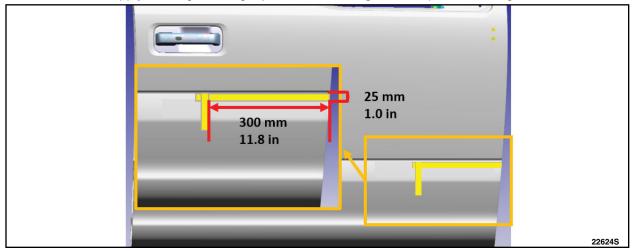


- 21. Remove the tape liner from the back of the badge and install to the door using the locating tape to properly align the badge. See Figure 5.
- 22. Using medium hand pressure, press for 3 seconds at a minimum of 2 separate locations along the length of the badge until the tape is fully adhered. See Figure 5.

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FIGURE 5			
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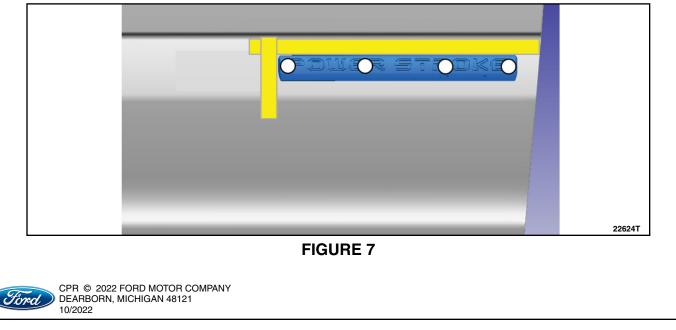
### Front RH Door Badge - Power Stroke

- 23. Confirm that the ambient temperature and surface temperature of both the vehicle and badge are between 60°F (16°C) and 100°F (38°C).
- 24. Using isopropyl alcohol and a clean cloth, wipe the area where the badge is to be installed.
- 25. Using another clean cloth, dry the area that was cleaned.
- 26. Allow the isopropyl alcohol one minute to fully evaporate.
- 27. Measure and apply locating masking tape to the front tailgate outer panel. See Figure 6.





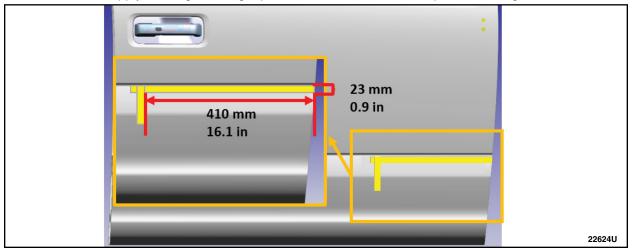
- 28. Remove the tape liner from the back of the badge and install to the door using the locating tape to properly align the badge. See Figure 7.
- 29. Using medium hand pressure, press for 3 seconds at a minimum of 4 separate locations along the length of the badge until the tape is fully adhered. See Figure 7.



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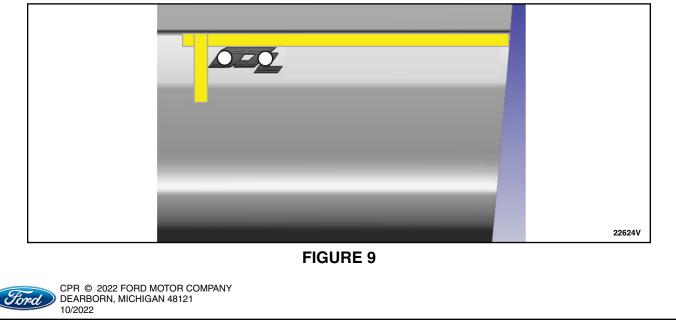
### Front RH Door Badge - 6.7L

- 30. Confirm that the ambient temperature and surface temperature of both the vehicle and badge are between 60°F (15.5°C) and 100°F (37.7°C).
- 31. Using isopropyl alcohol and a clean cloth, wipe the area that the badge is to be installed at.
- 32. Using another clean cloth, dry the area that was cleaned.
- 33. Allow the isopropyl alcohol one minute to fully evaporate.
- 34. Measure and apply locating masking tape to the front RH door outer panel. See Figure 8.



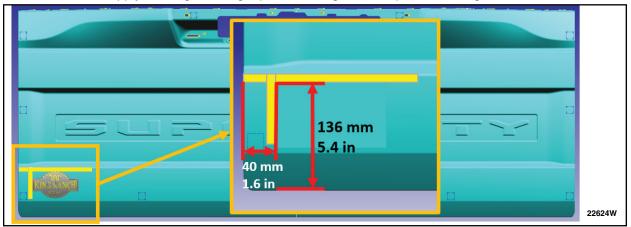
**FIGURE 8** 

- 35. Remove the tape liner from the back of the badge and install to the door using the locating tape to properly align the badge. See Figure 9.
- 36. Using medium hand pressure, press for 3 seconds at a minimum of 2 separate locations along the length of the badge until the tape is fully adhered. See Figure 9.



### Tailgate Badge - King Ranch

- 37. Confirm that the ambient temperature and surface temperature of both the vehicle and badge are between 60°F (15.5°C) and 100°F (37.7°C).
- 38. Using isopropyl alcohol and a clean cloth, wipe the area that the badge is to be installed at.
- 39. Using another clean cloth, dry the area that was cleaned.
- 40. Allow the isopropyl alcohol one minute to fully evaporate.
- 41. Measure and apply locating masking tape to the tailgate outer panel. See Figure 10.



**FIGURE 10** 

- 42. Remove the tape liner from the back of the badge and install to the door using the locating tape to properly align the badge. See Figure 11.
- 43. Using medium hand pressure, press for 3 seconds at a minimum of 4 separate locations along the length of the badge until the tape is fully adhered. See Figure 11.

