

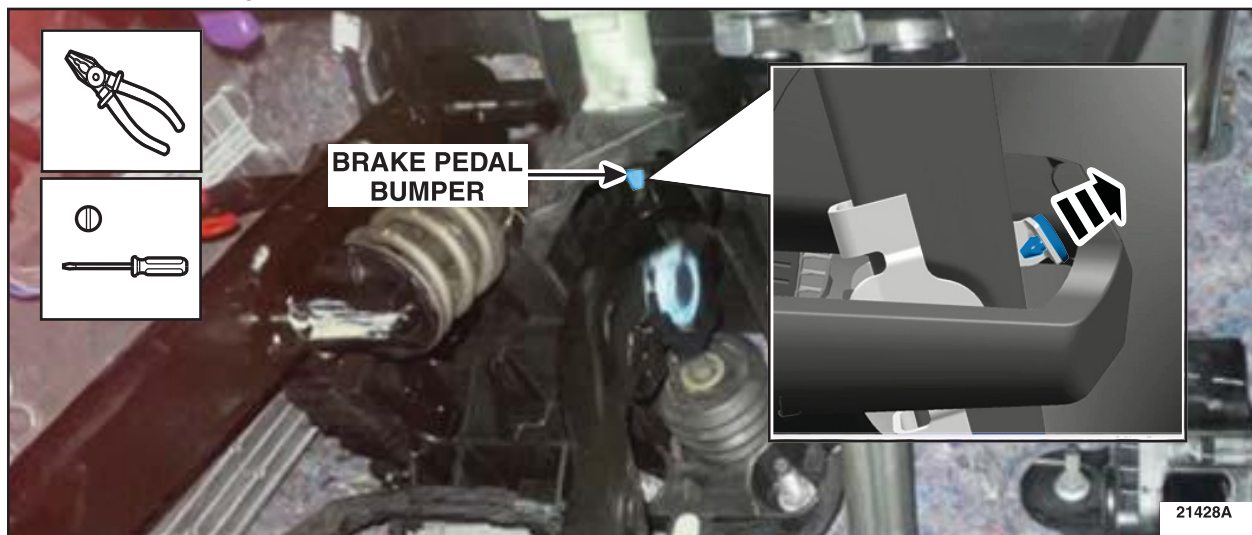
## CERTAIN 2014 - 2015 MODEL YEAR MUSTANG, FUSION, AND MKZ VEHICLES — BRAKE PEDAL BUMPER REPLACEMENT

**NOTE:** For Mustang vehicles proceed to Mustang Service Procedure on Page 1.

**NEW ! NOTE:** For Fusion and MKZ vehicles proceed to Fusion and MKZ Service Procedure on Page 2.

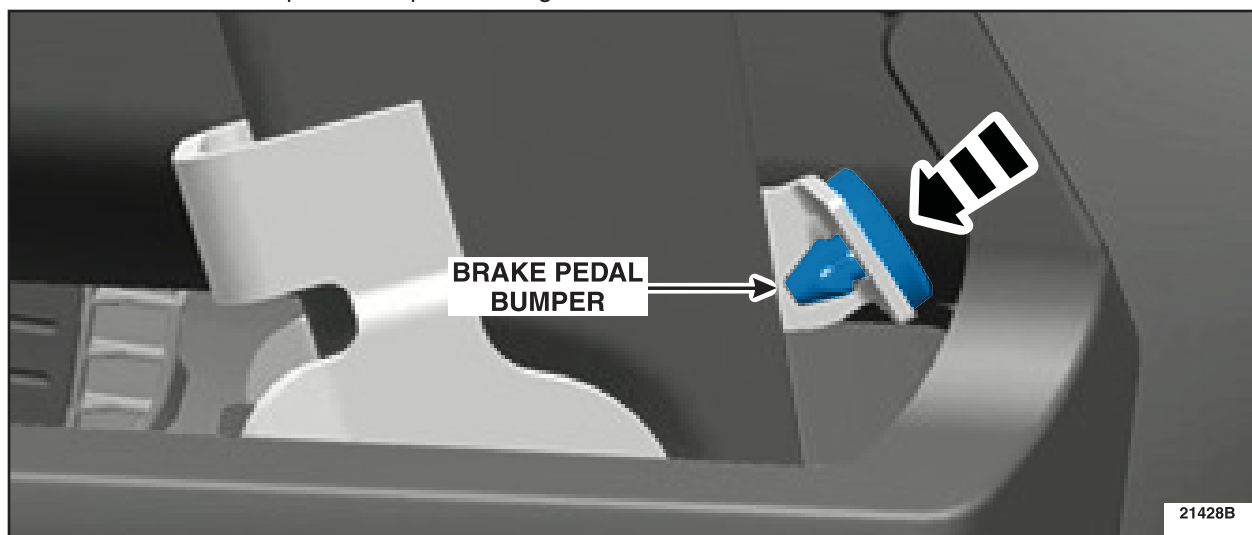
### MUSTANG SERVICE PROCEDURE

1. Remove the brake pedal bumper by pushing down on the brake pedal and using pliers or a flat blade screw driver to pull the bumper out. If needed push in the brake switch plunger back for more clearance. See Figure 1.



**FIGURE 1**

2. Install the *new* brake pedal bumper. See Figure 2.



**FIGURE 2**



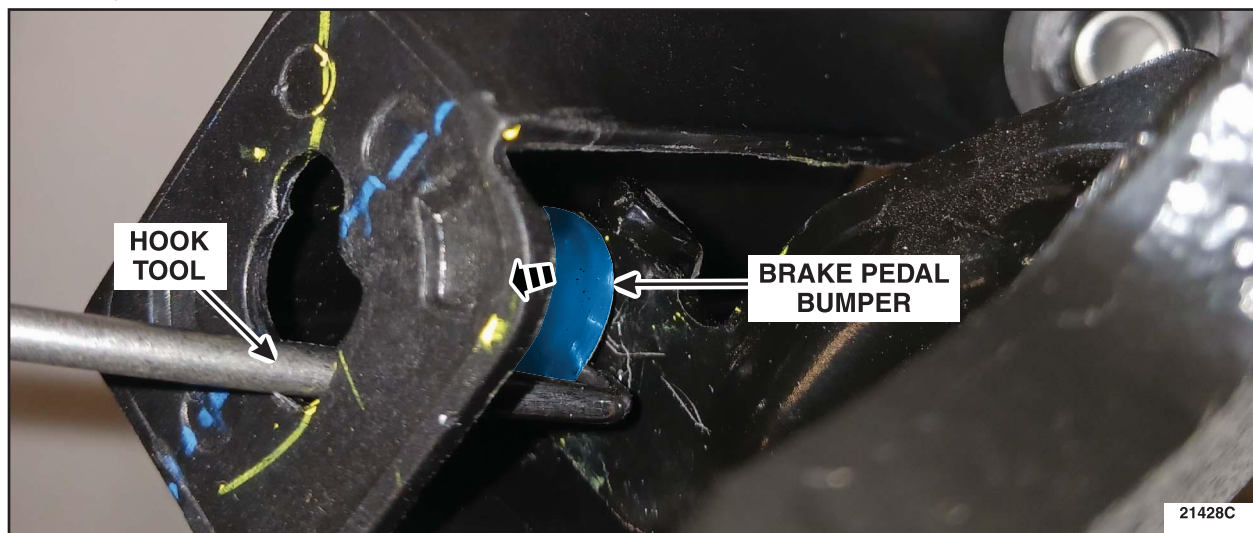
**NEW ! FUSION AND MKZ SERVICE PROCEDURE**

**NOTICE:** Do not press, pull or otherwise move the brake pedal while removing or installing the stoplamp switch. The switch must be installed with the booster push rod attached to the brake pedal and with the brake pedal in the at-rest position. Installing the switch with the brake pedal in any other position results in incorrect adjustment and damage to the switch.

1. Remove the stoplamp switch. Please follow the Workshop Manual (WSM) procedures in Section 417-01.
2. Insert a hook tool through the stoplamp switch opening and remove the brake pedal bumper. See Figure 3.

**NOTE:** Brake pedal assembly removed for clarity.

**NOTE:** *Hybrid vehicles similar.*



**FIGURE 3**



3. Apply a small piece of folded over painters tape to the **new** brake pedal bumper, and using angled needle nose pliers position the new brake pedal bumper for installation. See Figure 4.

**NOTE:** Brake pedal assembly removed for clarity.

**NOTE:** Hybrid vehicles similar.

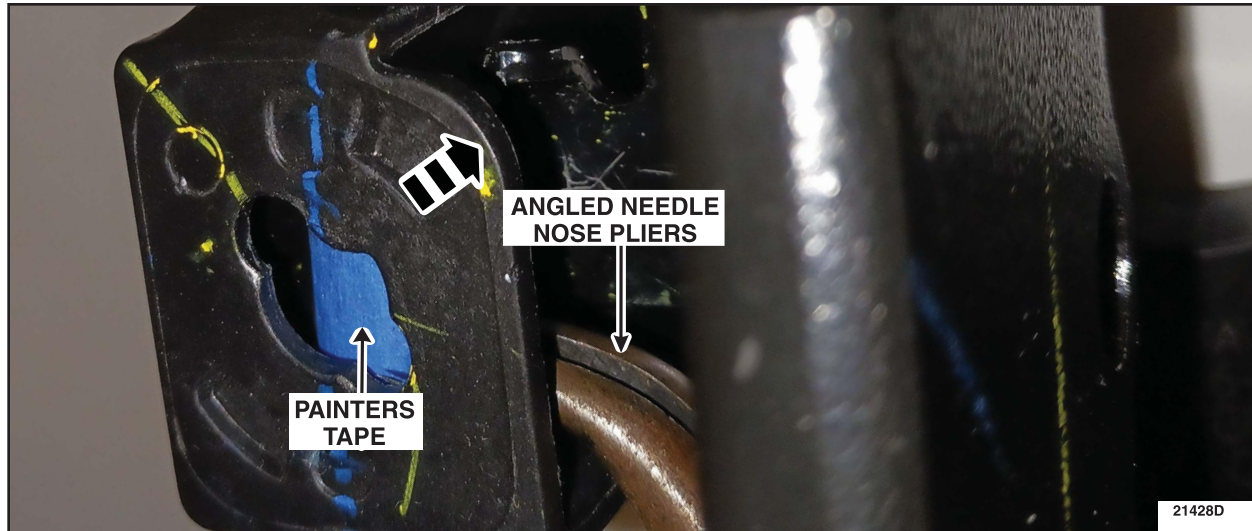


FIGURE 4

4. Insert a small allen wrench through the stoplamp switch opening and push the **new** brake pedal bumper into place. See Figure 5.

**NOTE:** Brake pedal assembly removed for clarity.

**NOTE:** Hybrid vehicles similar.

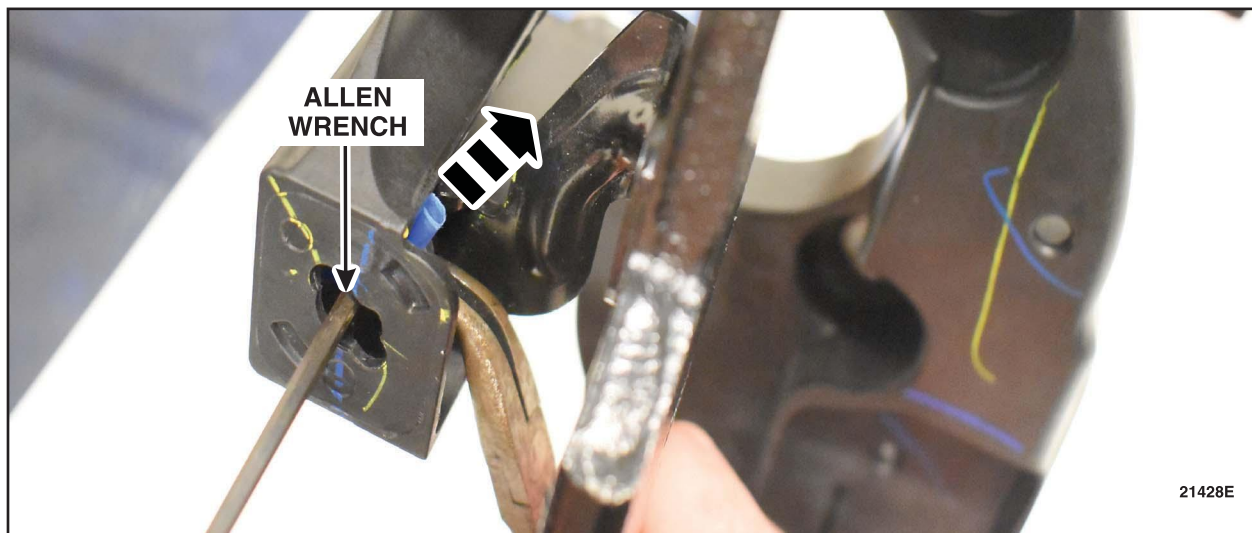


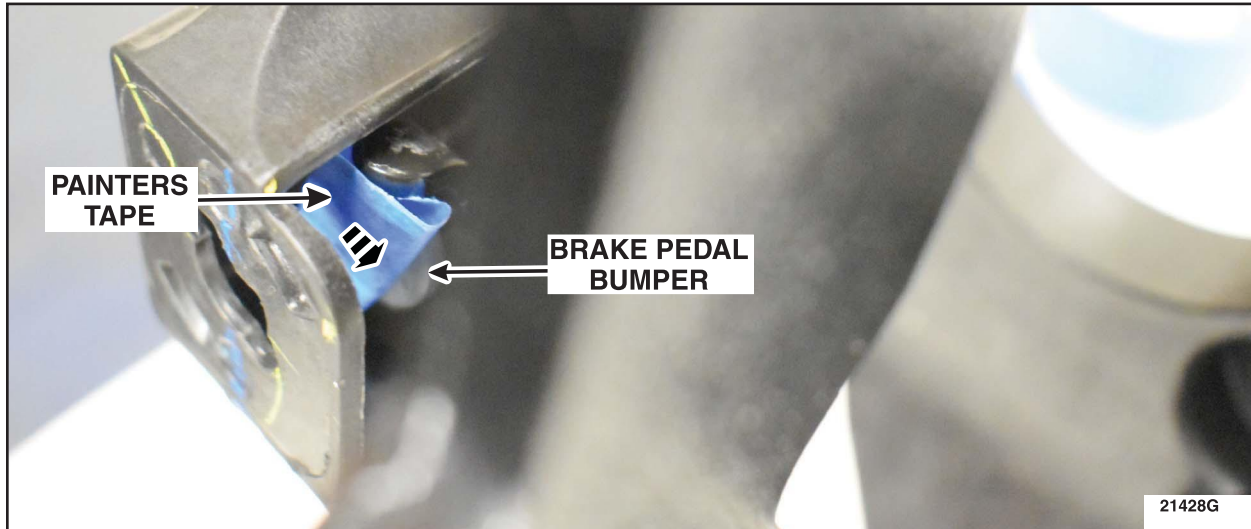
FIGURE 5



5. Remove the painters tape from the **new** brake pedal bumper. See Figure 6.

**NOTE:** Brake pedal assembly removed for clarity.

**NOTE:** Hybrid vehicles similar.

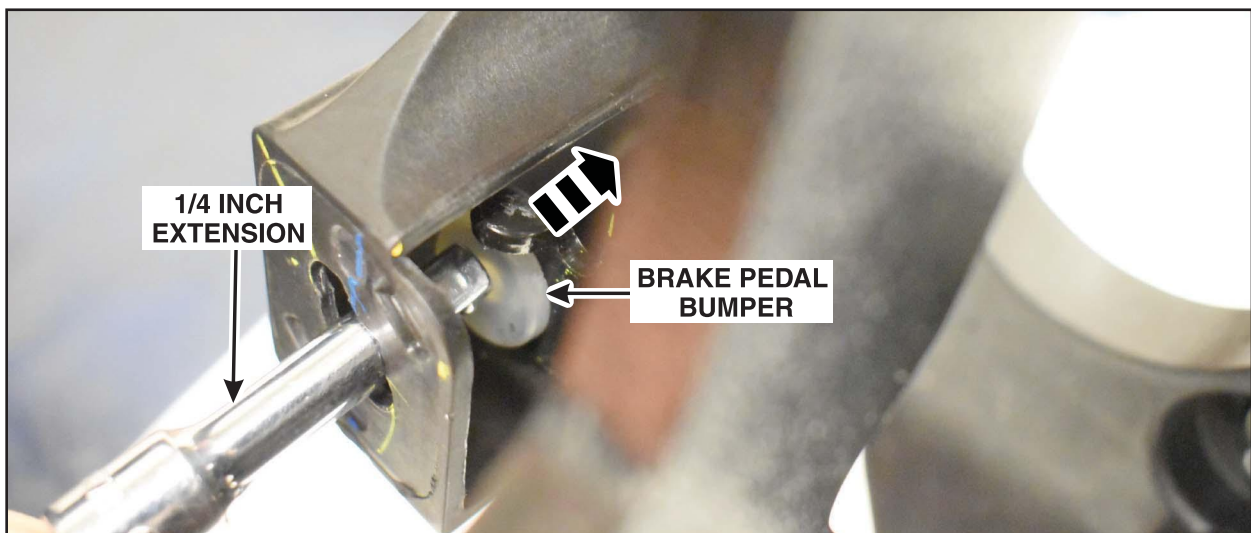


**FIGURE 6**

6. Insert a 1/4 in. extension through the stoplamp switch opening and push on the **new** brake pedal bumper ensuring that it is fully seated into place. See Figure 7.

**NOTE:** Brake pedal assembly removed for clarity.

**NOTE:** Hybrid vehicles similar.



**FIGURE 7**

7. Reinstall the stoplamp switch. Please follow the WSM procedures, in Section 417-01.







Ford Motor Company  
Ford Customer Service Division  
P. O. Box 1904  
Dearborn, Michigan 48121

July 2022

**\*\*\* IMPORTANT REGIONAL RECALL \*\*\***

**Regional Recall Notice 22R01**

Mr. John Sample  
123 Main Street  
Anywhere, USA 12345

Your Vehicle Identification Number (VIN): 12345678901234567

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Regional Act.

Ford Motor Company has decided that a defect which relates to motor vehicle regional exists in your vehicle, with the VIN shown above.

At Ford Motor Company, we are committed not only to building high quality, dependable products, but also to building a community of happy, satisfied customers. To demonstrate that commitment, we are providing a no-charge Regional Customer Satisfaction Program for your vehicle with the VIN shown above.

**Why are you receiving this notice?**

Ford Motor Company is conducting a safety recall (22S02) on certain 2014-2015 Model Year Mustang, Fusion and MKZ vehicles registered in certain high ambient temperature states and territories.

Recall 22S02 addressed the possibility of the brake pedal stop bumper to disintegrate and fall off in certain high temperature, high humidity, and high salinity environments. Our analysis indicates that this condition is more likely to happen in states with high ambient temperatures and high humidity.

Our records indicate that your vehicle is not registered in a high ambient temperature, high humidity state and is not subject to the safety recall program announced by Ford. However, we want to inform you that your vehicle is eligible for a free, one-time repair of the brake pedal under this Regional Customer Satisfaction Program (22R01).

**What is the effect?**

A missing brake pedal stop bumper will result in the brake stop lamps remaining on continuously, even when the brake pedal is not applied, which may confuse other drivers and increase the risk of a crash. On automatic transmission vehicles, a missing brake pedal bumper could allow the transmission to be shifted out of the "PARK" position without depressing the brake, which may result in a vehicle rollaway, increasing the risk of a crash.

<b>What will Ford and your dealer do?</b>	Ford Motor Company has authorized your dealer to replace the brake pedal bumper free of charge (parts and labor).
<b>How long will it take?</b>	The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.
<b>What should you do?</b>	<p>Please make an appointment if your vehicle exhibits brake pedal concerns or if you are concerned about the brake pedals in your vehicle. Provide the dealer with your VIN, which is printed near your name at the beginning of this letter.</p> <p>Ford <u>has not</u> issued instructions to stop driving your vehicle under this regional recall. You should contact your dealer for an appointment to have your vehicle remedied as soon as practicable. You can continue to safely drive your vehicle.</p> <p>If you do not already have a servicing dealer, you can access <a href="https://ford.com/support">ford.com/support</a> for dealer addresses, maps, and driving instructions.</p> <p>Ford Motor Company wants you to have this regional recall completed on your vehicle. The vehicle owner is responsible for making arrangements to have the work completed.</p> <p><b>Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.</b></p>
<b>Have you previously paid for this repair?</b>	<p>If you have previously paid for a repair that addresses the issue described in this letter, you still need to have this service action performed to ensure the correct parking brake was used.</p> <p>If the previously paid for repair was performed <u>before</u> the date of this letter, you may be eligible for a refund. Refunds will only be provided for service related to parking brake replacement. To verify eligibility and <u>expedite reimbursement</u>, give your paid original receipt to your dealer <u>before</u> September 24, 2022. To avoid delays, do not send receipts to the Ford Motor Company.</p>
<b>What if you no longer own this vehicle?</b>	<p>If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.</p> <p>You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner.</p>
<b>Can we assist you further?</b>	<p>If you have difficulties getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.</p> <p><b>RETAIL OWNERS:</b> If you have questions or concerns, please contact our <b>Ford Customer Relationship Center at 1-866-436-7332</b> and one of our</p>

representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: [ford.com/support](https://ford.com/support).

For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

**FLEET OWNERS:** If you have questions or concerns, please contact our **Fleet Customer Information Center at 1-800-34-FLEET**, choose Option #3, and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: [fleet.ford.com](https://fleet.ford.com).

Representatives are available Monday through Friday: 7:00AM - 11:00PM and Saturday 7:00AM – 5:00PM (Eastern Time).

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Regional Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll free Vehicle Regional Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to [NHTSA.gov](https://NHTSA.gov).

Thank you for your attention to this important matter.

Ford Customer Service Division



The Lincoln Motor Company  
P. O. Box 1904  
Dearborn, Michigan 48121

July 2022

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**What is the effect?**

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- How long will it take?** The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.
- What should you do?** Please make an appointment if your vehicle exhibits brake pedal concerns or if you are concerned about the brake pedals in your vehicle. Provide the dealer with your VIN, which is printed near your name at the beginning of this letter.
- Lincoln has not issued instructions to stop driving your vehicle under this regional recall. You should contact your dealer for an appointment to have your vehicle remedied as soon as practicable. You can continue to safely drive your vehicle.
- If you do not already have a servicing dealer, you can access [lincoln.com/support](https://lincoln.com/support) for dealer addresses, maps, and driving instructions.
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