



**To:** All Subaru Retailers  
**From:** Subaru of America, Inc. – Service Operations  
**Date:** September 30, 2022  
**Re:** **Battery Class Action Settlement Updates**

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With customers receiving Battery Class Action Settlement postcards, retailers are starting to encounter customers that are scheduling or visiting retailers for related appointments. We want to communicate some updates and additional information specifically relating to the Battery Drain Warranty Extension.

TSB updates

We are in the process of updating the Battery Drain Settlement Service Bulletin (07-207-22R) to provide some clarity on the current battery testing procedure. While there will be an update to the Midtronics logic, the release date for this software update is still pending. We will communicate additional information regarding when the software update will be released. In the meantime, retailers should test a battery in a vehicle with the Battery Drain Warranty Extension, the same way any other battery is tested, using the In Vehicle Test application on the Midtronics DSS-5000 and the In Vehicle Test & Charge application on the Midtronics DCA-8000. When a battery test returns a replace decision, it will generate a 14-digit battery test code, which will be required when submitting a warranty extension claim. Please see the chart below for additional clarification.

**DSS-5000**

Test Result	Test Code	Test Procedure
Good battery	No code presented	No further testing required
Good recharge use DCA	No code presented	Test using DCA
Charge and retest use DCA	No code presented	Test using DCA
Replace battery	14-digit test code	No further testing required

**DCA-8000**

Test Result	Test Code	Test Procedure
Good battery	No code presented	No further testing required
Good recharge	No code presented	Allow DCA to continue through the charge procedure
Bad Cell - Replace	14-digit test code	No further testing required
Replace battery	14-digit test code	No further testing required

Battery Drain Reflash (BDR) Extension

The Battery Drain Settlement includes a Warranty extension for qualifying battery concerns, but there is also a battery logic reflash component that could apply to certain vehicles. The vehicles eligible for the battery logic reflash are outlined in two Technical Service Bulletins (TSBs 11-174-17R & 11-176-17) and include:

- 2015-2017 MY Legacy/Outback
- 2015-2017 WRX
- 2017-2018MY Forester

In addition to the BDW Standard & Enhanced Battery Drain Warranty Extension, the vehicles above will also have a BDR Battery Drain Reflash Warranty Extension applied. If a vehicle comes into a

retailer with a pre-authorization for a battery concern, and the vehicle also has the BDR extension, the retailer should verify whether the reflash has been performed already. If it has not, the retailer can perform the update. Additional details regarding this process can be found in the TSB and also in the Retailer FAQs document. The intention here is to make you aware of this BDR Battery Drain Reflash Extension and what it means. We are in the process of adding this extension coverage to the class vehicles outlined above, and in the coming days you will begin to see this extension coverage when you run a VIN Inquiry.

### Resources

In addition to the Battery Settlement TSB, there are several resources available to you surrounding the warranty extension. These resources can be found on Subarunet, in the Battery Class Action Settlement area in Claims → Claims & Administration → Warranty Extensions.

Customer questions or concerns regarding the settlement should be directed to the settlement administrator. Customers can visit the battery settlement website [cms.www.subarubatterysettlement.com](https://www.subarubatterysettlement.com). They can also contact the settlement administrator Monday – Friday 7am-8pm (EST)/ 4am-5pm (PT) at 855-606-2625.