

## **Subarunet Announcement**

**To: All Subaru Retailers**  
**From: Subaru of America, Inc.**  
**Date: September 10, 2021**

### **New Subaru Service Program:** **WRH21 – ECM Reprogramming for DTC P0606**

In the interest of customer satisfaction, Subaru of America, Inc. (Subaru) is initiating a service program to reprogram the Engine Control Module (ECM) on certain 2021 model year Crosstrek vehicles equipped with a 2.0L engine and a continuously variable transmission (CVT).

#### ***Affected Vehicles***

The number of U.S. vehicles included in this service program is 40,612.

Model Year	Carline	Production date range
2021	Crosstrek 2.0L w/CVT	June 22, 2020 – February 11, 2021

Not all vehicles within the production date range listed above are included in this service program. Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. This information is now available.

#### ***Reason for this Service Program***

Subaru has determined that the ECM programming in the affected vehicles erroneously includes certain logic applicable to manual transmission vehicles. As a result, under certain driving conditions, the ECM may detect DTC P0606 (Control Module Processor), the MIL will illuminate, and the vehicle may go into failsafe mode. If the vehicle goes into failsafe mode, the driver will experience a reduced amount of power.

#### ***Description of the Repair***

Subaru retailers will reprogram the ECM.

#### ***Retailer Responsibility***

Any vehicles listed in any recall or campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (new, used, demo & SSLP). Additionally, whenever a vehicle subject to this service program is taken into inventory or in for service, necessary steps should be taken to ensure the repair has been made before selling or releasing the vehicle.

#### ***Owner Notification***

Owner notification letters will be mailed on September 16, 2021.

***Service and Claim Instructions***

Please refer to the WRH-21 Service Program Bulletin which is now available on STIS.