

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5613
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 15, 2020

Subject: N202313200 - Emission Recall
LEV3 Canister Scrubber Missing for Service Parts

Models: 2017-2020 Chevrolet Colorado
2017-2020 GMC Canyon
Equipped with 2.5L or 3.6L Engine (RPO LCV or LGZ)

To: All General Motors Dealers

General Motors is releasing Emission Recall N202313200 today. The total number of U.S. vehicles involved is approximately 622. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery in CANADA only on October 16, 2020. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Working Capital Assistance Program (WCAP) Eligibility (CANADA ONLY)

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-9188 for additional information.

Customer Letter Mailing

The customer letter mailing will begin on December 30, 2020.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated December 16, 2020 or sooner. All involved vehicles are customer driven, there are no inventory vehicles. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS

Product Emission Recall

N202313200 LEV3 Canister Scrubber Missing for Service Parts



Release Date: December 2020

Revision: 00

Attention: All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Colorado	2017	2020	LCV or LGZ	2.5L Engine I4, DI, DOHC, VVT or 3.6L Engine V6, DI, DOHC
GMC	Canyon				

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	General Motors has decided to conduct a Voluntary Emission Recall involving certain 2017-2020 Chevrolet Colorado and GMC Canyon vehicles. General Motors has determined that evaporative emissions canister service parts that were manufactured during a certain time period and installed in vehicles during a service repair were not manufactured to engineering specifications.
Correction	Dealers are to inspect the evaporative emissions canister and replace it if the part does not meet engineering specifications.

Parts

Quantity	Part Name	Part No.
1	Evaporative Emission Canister	84835953

Note: Use the VIN and the GM Electronic Parts Catalog (EPC) to determine which evaporative emission canister to order.

Due to the small number of vehicles involved, (763), and due to limited initial parts availability, dealers are encouraged not to order recall parts for use as shelf stock. Parts should only be ordered when inspection determines that it is necessary to replace the evaporative emission canister.

Reminder: Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9105332	Inspect Only – No Further Action Required	0.2	ZFAT	N/A
9105333	Replace Evaporative Emission Canister	0.2		
9105375	Working Capital Assistance Program Reimbursement – USED INVENTORY ONLY	N/A		*

Working Capital Assistance Program (WCAP) Reimbursement – USED INVENTORY ONLY

Note: Canada Only - To avoid having to "H" route the WCAP transaction for approval, it must be submitted prior to the repair transaction.

Important: The WCAP ZSET transaction labor code, 9800055, provided in the dealer message sent on October 16, 2020 for Canada, must have been submitted prior to the submittal of the ZFAT transaction labor code or the claim will reject.

* **Canada Dealers Only** - For vehicles eligible under the Working Capital Assistance Program, the amount should be submitted in Net Item/Miscellaneous. This amount has been calculated to a daily value for the days that the vehicle was in used dealer inventory and not available for sale. This reimbursement is limited to the number of days from the date of the stop sale/stop delivery order October 16, 2020 to the date the inspection or repair closed the recall bulletin. (not to exceed 62 days).

Product Emission Recall

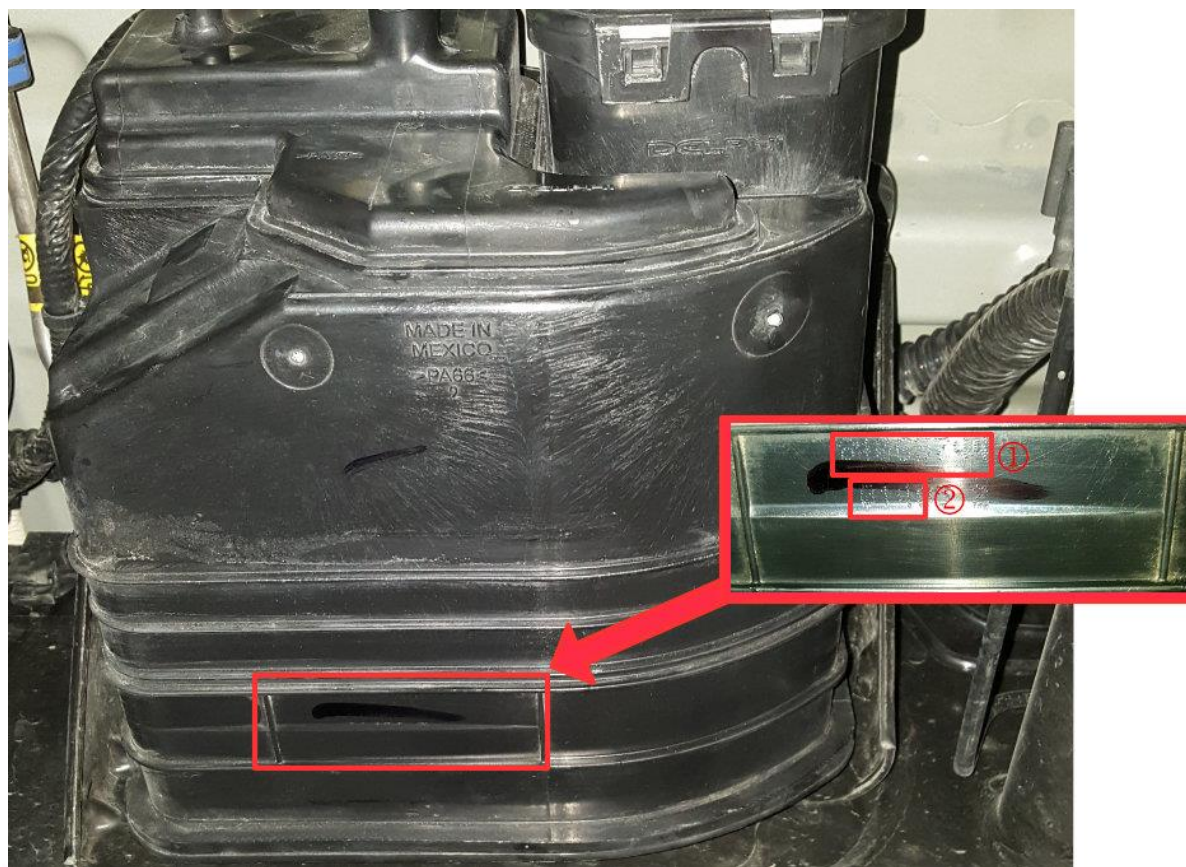
N202313200 LEV3 Canister Scrubber Missing for Service Parts



Vehicle	Working Capital Assistance Reimbursement Amount (CAN only)
2017 Chevrolet Colorado	\$13.44
2018 Chevrolet Colorado	\$14.58
2019 Chevrolet Colorado	\$15.71
2020 Chevrolet Colorado	\$17.08
2017 GMC Canyon	\$12.88
2018 GMC Canyon	\$13.90
2019 GMC Canyon	\$15.27
2020 GMC Canyon	\$16.56

Service Procedure

1. Lift the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.



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Inspect the Evaporative Emission Canister part number and Julian date as shown.

- If the part number (1) is 84065746, replace the Evaporative Emission Canister. Refer to *Evaporative Emission Canister Replacement* in SI.
 - If the part number (1) is 84835953, AND the first three digits of the Julian date (2) are 072 or lower, replace the Evaporative Emission Canister. Refer to *Evaporative Emission Canister Replacement* in SI.
 - If the part number (1) is 84835953, and the first three digits of the Julian date (2) are NOT 0720 or lower, no further action is required.
 - If the part number is NOT 84065746 or 84835953, no further action is required.
2. Lower the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.

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3. CALIFORNIA VEHICLES ONLY: Complete a "Proof of Correction" certificate and provide to the vehicle owner upon recall completion.

Dealer Responsibility

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this field action enters your vehicle inventory you must take the steps necessary to ensure the program correction has been made before selling the vehicle. In addition, for vehicles entering your facility for service, you are required to ensure the customer is aware of the open field action and make every reasonable effort to implement the program correction as set forth in this bulletin prior to releasing the vehicle.

*****THE FOLLOWING 2 PARAGRAPHS ARE NOT FOR CANADA OR EXPORT*****

When a California emissions recall is completed by a GM dealer, the dealer must provide the vehicle owner a "Proof of Correction Certificate" which the owner may need to present to the California Department Of Motor Vehicles (DMV) when renewing their vehicle registration. Without this correction certificate, the owner may be unable to renew their vehicle registration.

Additional Certificates can be obtained, at no charge, from the 1Store application in GlobalConnect. Request GM Item Number 1825 when ordering.

Dealer Reports

For dealers with involved vehicles, a listing has been prepared and will be available through GM GlobalConnect Maxis Field Action Reports or sent directly to export dealers. The Inventory tab of the dealer reports will contain VINs that apply to this recall. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will contain customer names and addresses from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall may be a violation of law in several states.

Courtesy Transportation – For USA & Canada

Courtesy transportation is available for customers whose vehicles are involved in a product program and still within the warranty coverage period. See General Motors Service Policies and Procedures Manual for courtesy transportation program details.

Customer Notification

USA & Canada - General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

In order to ensure full protection under the emission warranty, and the right to participate in future recalls, the customer notification letter recommends that customers have their vehicles serviced as soon as possible. It also advises that failure to do so could legally be determined to be lack of proper maintenance. The vehicle may fail a state or local emission inspection test if the recall work is not completed.

Export - Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act. For owners outside these areas, dealers should notify customers using the attached sample letter.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



**We Support
Voluntary Technician
Certification**

Product Emission Recall

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December 2020

This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

This notice is sent to inform you that General Motors is conducting a voluntary emission recall that includes your vehicle.

Reason For This Recall: Your 2017 - 2020 model year Chevrolet Colorado or GMC Canyon vehicle, equipped with a 2.5L or 3.6L engine has been certified to meet California and Federal emissions standards and may be releasing air pollutants which exceed these standards. General Motors has determined that evaporative emissions canister service parts that were manufactured during a certain time period and installed in vehicles during a service repair were not manufactured to engineering specifications.

What Will Be Done: Your GM dealer will inspect the evaporative emissions canister and replace it if the part does not meet engineering specifications. This service will be performed for you at **no charge**. Eligibility for this service will not be denied solely due to your Chevrolet Colorado or GMC Canyon vehicle having non-GM parts or repairs performed by outlets other than a GM franchised dealer.

How Long Will The Repair Take? Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 15 minutes.

What You Should Do: Please contact your GM dealer as soon as possible to arrange a service date and to assure parts availability. Instructions for making this correction have been sent to your dealer. Please ask your dealer if you wish to know how much time will be needed to schedule, process, and repair your vehicle.

If you have any questions or need any assistance, just contact your dealer or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

Emission Law Information: In order to ensure your full protection under the emission warranty made applicable to your vehicle by state and federal law, and your right to participate in future recalls, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could legally be determined to be lack of proper maintenance of your vehicle. Also, your vehicle may fail a state or local emission inspection if this recall is not accomplished.

IMPORTANT MESSAGE FOR CALIFORNIA RESIDENTS

The California Air Resources Board (CARB) requires vehicle emission recalls be completed prior to California registration renewal. Uncorrected emission recalls will result in the inability to renew your California vehicle registration.

At the time of emission recall completion, your California dealer will issue a "Proof of Correction Certificate". Keep this certificate and, if required, present it to the Department of Motor Vehicles when renewing your California registration as proof of recall completion.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your continued satisfaction with our products.

Maryann L. Combs
Vice President
Global Vehicle Safety

N202313200