

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5556  
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 28, 2020

Subject: N202303940 - Service Update  
Incorrect Radio Frequency Identification Label

Models: 2020 Chevrolet Corvette

To: All General Motors Dealers

General Motors is releasing Service Update N202303940 today. The total number of U.S. vehicles involved is approximately 11,976. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated October 29, 2020 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS

# Service Update

## N202303940 Incorrect Radio Frequency Identification Label



**Release Date:** October 2020

**Revision:** 00

**Attention:** This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Corvette	2020	2020	IOS or IOT	Radio – Infotainment System

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

<b>Condition</b>	Certain 2020 model year Chevrolet Corvette vehicles have an incorrect radio-frequency (RF) identification number on the RF label affixed to the back of the radio display.
<b>Correction</b>	Dealers are to print the insert and place it in the owner manual.

### Parts

No parts are required for this repair.

### Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9105370	Print and Insert Glovebox Letter	0.1	ZFAT	N/A

### Service Procedure

**Note:** The letter is to be printed in color.

1. Print and fold in half the appropriate language advisory letter for your service area. There are two pages to the printed document. If the letter prints on two pages, staple the pages together and fold in half.
2. Locate the Owner Information Package (OIP) in vehicle glovebox.
3. Insert the printed and folded glovebox letter into the Owner Information Package (OIP).

## Service Update

### N202303940 Incorrect Radio Frequency Identification Label



Dear Customer:

The radio display in your 2020 Corvette is equipped with Near-Field Communication (NFC), that allows compatible smartphones to be paired with your vehicle's infotainment system. With NFC, you can pair and transfer information between your vehicle and handheld device(s) quickly and easily.



GM has corrected the applicable Certificate Identification Numbers ("Cert IDs") for the NFC device in your vehicle by updating the label that is affixed to the backside of the radio display. Applicable regulations require a new label with the updated Cert IDs be provided to vehicle owners. This letter provides the new label with corrected Cert IDs shown below, and it serves as a record of these IDs. Please retain this letter in the vehicle's glove box with the literature that came with the vehicle including, for example, the Owner Manual.

Note: these new Cert IDs were issued by the applicable regulatory bodies: United States of America Federal Communications Commission (FCC), Canada Innovation, Science, and Economic Development (ISED), Mexico Instituto Federal de Telecomunicaciones (IFT).

This change applies to vehicles sold in the United States, Canada, and Mexico.

GM Confidential

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# Service Update

## N202303940 Incorrect Radio Frequency Identification Label



Current ICS part label:

ICS part label with corrected Certificate IDs:

FCC ID = USA  
IC = Canada

NOM = Mexico

## Service Update

### N202303940 Incorrect Radio Frequency Identification Label



Estimado cliente:

La pantalla de radio de su Corvette 2020 está equipada con Near-Field Communication (comunicación de campo cercano) (NFC), que permite emparejar teléfonos inteligentes compatibles con el sistema de información y entretenimiento de su vehículo. Con NFC, puede emparejar y transferir información entre su vehículo y los dispositivos portátiles de forma rápida y sencilla.



GM ha corregido los Números de identificación de certificado correspondientes ("ID de certificado") para el dispositivo NFC de su vehículo, actualizando la etiqueta que se encuentra en la parte trasera de la pantalla del radio. Las regulaciones aplicables requieren que se les proporcione a los propietarios de vehículos una nueva etiqueta con los ID de certificado actualizadas. Esta carta proporciona la nueva etiqueta con los ID de certificado corregidos que se muestran a continuación, y sirve como registro de estos ID. Conserve esta carta en la guantera del vehículo con la documentación que trae el vehículo, incluida, por ejemplo, el manual del propietario.

Nota: estos nuevos certificados ID fueron emitidos por los organismos reguladores correspondientes: Comisión Federal de Comunicaciones (FCC) de los Estados Unidos de América, Innovación, Ciencia y Desarrollo Económico de Canadá (ISED), Instituto Federal de Telecomunicaciones de México (IFT).

El cambio aplica para vehículos vendidos en Estados Unidos, Canadá y México.

# Service Update

## N202303940 Incorrect Radio Frequency Identification Label



Etiqueta ICS actual:



Etiqueta ICS con el número e certificado corregido:



FCC ID = USA  
IC = Canada

NOM = Mexico

## Service Update

### N202303940 Incorrect Radio Frequency Identification Label



Madame, Monsieur,

L'affichage de la radio de votre Corvette 2020 est équipé de la communication en champ proche (CCP), qui permet de jumeler des téléphones intelligents compatibles avec le système d'infodivertissement de votre véhicule. Grâce à la technologie CCP, vous pouvez jumeler votre appareil portatif avec votre véhicule et transférer des données entre les deux rapidement et facilement.



GM a corrigé les numéros d'identification de certificats applicables (« numéros de certificats ») pour l'appareil CCP de votre véhicule en mettant à jour l'étiquette apposée à l'arrière de l'affichage de la radio. Les règlements applicables exigent qu'une nouvelle étiquette comportant les nouveaux numéros de certificats soit fournie aux propriétaires de véhicules. Cette lettre fournit la nouvelle étiquette avec les numéros de certificats corrigés indiqués ci-dessous et sert de registre pour ces numéros d'identification. Veuillez conserver cette lettre dans la boîte à gants du véhicule avec les documents fournis avec le véhicule, y compris, par exemple, le guide du propriétaire.

Remarque : Ces nouveaux numéros de certificats ont été émis par les organismes de réglementation concernés : United States of America Federal Communications Commission (FCC), Innovation, Sciences et Développement économique Canada (ISDE), Mexico Instituto Federal de Telecomunicaciones (IFT).

Ce changement s'applique aux véhicules vendus aux États-Unis, au Canada et au Mexique.

# Service Update

## N202303940 Incorrect Radio Frequency Identification Label



Étiquette de pièce actuelle de la colonne centrale intégrée :

8480 3803 EAC CE TRA  
7370100000000X REGISTERED No: ER80124/17  
000235226 DEALER No: DA0042125/10  
L119226ZOI10001A  
10R-05 2443  
MIC/RS NOM NYCE  
E24  
FCC ID: A269ZUA152  
IC: 700B-UA152  
TRC88/2017/409  
1600 Atlantic Boulevard, 48326 Auburn Hills, Michigan 48326,  
United States Of America  
THIS DEVICE COMPLIES WITH PART 15 OF THE FCC  
RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO  
CONDITIONS: (1) THIS DEVICE MAY NOT CAUSE HARMFUL  
INTERFERENCE, and (2) THIS DEVICE MUST ACCEPT ANY  
INTERFERENCE RECEIVED, INCLUDING INTERFERENCE  
THAT MAY CAUSE UNDESIRABLE OPERATION.  
ASSEMBLED IN MEXICO ALPINE ELECTRONICS, INC MODEL: GABI01 QFGM741C

Étiquette de pièce de la colonne centrale intégrée avec numéros de certificats corrigés :

8491 8270 EAC CE TRA  
7370100000000X REGISTERED No: ER89024/20  
000235226 DEALER No: DA0034183/10  
L120258ZOI10001A  
10R-05 3256  
MIC/RS NOM NYCE  
E24  
FCC ID: A269ZUA152  
IC: 700B-UA152  
1600 Atlantic Boulevard, 48326 Auburn Hills, Michigan 48326,  
United States Of America  
THIS DEVICE COMPLIES WITH PART 15 OF THE FCC  
RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO  
CONDITIONS: (1) THIS DEVICE MAY NOT CAUSE HARMFUL  
INTERFERENCE, and (2) THIS DEVICE MUST ACCEPT ANY  
INTERFERENCE RECEIVED, INCLUDING INTERFERENCE  
THAT MAY CAUSE UNDESIRABLE OPERATION.  
ASSEMBLED IN MEXICO ALPINE ELECTRONICS, INC MODEL: GABI04 QFGM741C

FCC ID = É.-U.  
IC = Canada

NOM = Mexique



## Service Update

### N202303940 Incorrect Radio Frequency Identification Label



#### Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

