

## **Subarunet Announcement**

**To: All Subaru Retailers**

**From: Subaru of America, Inc.**

**Date: October 27, 2020**

### **New Voluntary Emissions Recall: WRE-20 Incorrect Ignition Coil(s)**

Subaru of America, Inc. (Subaru) is initiating a new voluntary emission recall for certain 2020 model year 2.5L Outback vehicles in which an incorrect ignition coil(s) may have been installed.

#### ***Affected Vehicles***

A total of 203 U.S. vehicles will be affected by this voluntary emissions recall:

Model Year	Carline	Production Dates
2020	Outback 2.5L	3/11/2020-3/13/2020

Not all vehicles in the production date range listed above may be affected by this voluntary emissions recall. Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. This information is now available.

#### ***Reason for this Voluntary Emissions Recall***

One or more incorrect ignition coils may have been installed in the affected vehicles during production. As a result, over time, a misfire might occur if the incorrect ignition coil continues being used. If a misfire occurs, the Check Engine Light may illuminate, and certain Diagnostic Trouble Codes (DTCs) may be set and stored.

#### ***Remedy Repair***

Retailers will inspect all four ignition coils in the affected vehicles, and check for DTCs. If an incorrect ignition coil exists in an affected vehicle, it will be replaced. If a misfire DTC is stored, the front exhaust pipe (which includes the catalytic converter) and the affected spark plug(s) will also be replaced. This voluntary emissions recall will be performed at no cost to the vehicle owner.

#### ***Service, Parts, and Claim Instructions***

Please refer to the WRE-20 Product Campaign Bulletin on STIS for details.

The replacement ignition coils are on hold. As stated in the bulletin:

- The replacement ignition coils should not be ordered through PRIME.
- The last eight digits of the recalled VIN should be entered in the 'PO Number' field of the parts order.
- The Parts Information Coordinators (PICs) will review the orders for release.

Any parts-related questions should be directed to the PIC Team at 1-866-782-2782.

#### ***Retailer Responsibility***

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (new, used, demo & SSLP). Additionally, whenever a vehicle subject to this voluntary emissions recall is taken into inventory or in for service, necessary steps should be taken to ensure the repair has been made before selling or releasing the vehicle.

***Owner Notification***

Owner notification letters will be sent by first class mail on October 30, 2020.