

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5447
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 7, 2020

Subject: N202303030 - Service Update
Park Brake Caliper Guide Pin Missing Retention Clip

Models: 2020 Chevrolet Corvette

To: All General Motors Dealers

General Motors is releasing Service Update N202303030 today. The total number of U.S. vehicles involved is approximately 2,416. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated July 8, 2020 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS

Service Update

N202303030 Park Brake Caliper Guide Pin Missing Retention Clip



Release Date: July 2020

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Corvette	2020	2020		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2020 model year Chevrolet Corvette vehicles may be missing the park brake caliper guide pin retention clip. A dislocated pin may damage the wheel.
Correction	Dealers will inspect for retaining clip, and if necessary, replace the missing clip.

Parts

Quantity	Part Name	Part No.
4	Parking Brake Caliper Pin Guide Clip	84966939

It is estimated that less than 1% of involved vehicles will require parking brake caliper pin guide clip replacement. Please order parts accordingly.

Reminder: Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9105165	Inspect Only – No Further Action Required	0.2	ZFAT	N/A
9105166	Inspect and Replace Parking Brake Caliper Pin Guide Clip	0.3		

Service Update

N202303030 Park Brake Caliper Guide Pin Missing Retention Clip



Service Procedure



5609080

1. Using a borescope or a flashlight and mirror, inspect both the left and right rear parking brake calipers to determine if they are missing the retaining clip, as shown above.
 - If any retaining clips are missing on either caliper, as shown in by 1 above, proceed to step 2.
 - If no retaining clips are missing on either caliper, as shown by 2 above, no further action is required.
2. Lift the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.
3. Remove the rear wheels. Refer to *Tire and Wheel Removal and Installation* in SI.
4. Replace any missing retaining clips.
5. Reinstall the rear wheels. Refer to *Tire and Wheel Removal and Installation* in SI.
6. Lower the vehicle.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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