

Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: February 11, 2020

New Subaru Service Campaign/Voluntary Emissions Recall: WUJ-95 Front Exhaust Pipe Bellows Crack

Subaru of America, Inc. (Subaru) is initiating a service campaign/voluntary emissions recall for certain 2015-2016 model year Legacy and Outback vehicles. This campaign will involve replacement of the front exhaust pipe containing the catalytic converter.

Affected Vehicles

This recall will affect 145,733 Cal-spec (PZEV) vehicles and 98,017 Fed-spec (non-PZEV) vehicles, for a total of 243,750 vehicles.

| Model Year | Carline | Affected Production Dates |
|-------------------|----------------|----------------------------------|
| 2015-2016 | Legacy | 12/16/2013 – 9/30/2015 |
| 2016-2016 | Outback | 12/9/2013 – 9/30/2015 |

Coverage for this campaign must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. The affected VINs will be made available in phases, as the owner notification letters are scheduled for release. The VINs included in the February mailing will be loaded today.

Please refer to the 'Owner Notification' section of this message, and in the Service Program Bulletin on STIS for more information on the phased release.

Background

Certain 2015 and 2016 Subaru Outback and Legacy vehicles may experience an exhaust noise and / or smell coming from cracks at the bellows of the front exhaust pipe which includes the catalytic converter. A leak occurring at the front exhaust pipe may result in deterioration of emission performance.

As a result, affected vehicle may fail to meet emission levels certified by the EPA and/or California ARB.

Description of the Remedy

Subaru retailers will replace the front exhaust pipe on all potentially affected vehicles.

Retailer Responsibility

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to repair.
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin.

Retailers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle. Each Subaru retailer will receive an affected VIN list from their Zone Office prior to owner notification.

Owner Notification

Affected vehicle owners will be notified in phases based on their physical location, the emissions specification of their vehicle (Cal-spec or Fed-spec), and phased parts production schedules. Listed in the table below is the current phased mailing plan:

| Mail Date | Emissions specification (spec) | Mailing Phase | Assigned Retailers' Facing RDC(s) | Applicable WUJ-95 Kit Part Number | Approximate Quantity |
|-------------------|--------------------------------|---------------|--|-----------------------------------|----------------------|
| February 19, 2020 | California-spec (PZEV) | PZEV 1 | Coppell RDC Ontario RDC Portland Lombard RDC | SOA635156 | 50,000 |
| February 19, 2020 | Federal-spec | FED 1 | Aurora RDC | SOA635157 | 16,000 |
| March 2020 | Federal-spec | FED 2 | SNE SDC Coppell RDC Ontario RDC Portland Lombard RDC | SOA635157 | 18,000 |
| April 2020 | California-spec (PZEV) | PZEV 2 | SNE | SOA635156 | 27,000 |
| May 2020 | California-spec (PZEV) | PZEV 3 | SDC | SOA635156 | 19,000 |
| June 2020 | California-spec (PZEV) | PZEV 4 | Florence RDC | SOA635156 | 30,000 |
| July 2020 | California-spec (PZEV) | PZEV 5 | Aurora RDC Douglasville RDC Lebanon RDC | SOA635156 | 19,000 |
| August 2020 | Federal-spec | FED 3 | Douglasville RDC Florence RDC | SOA635157 | 25,000 |
| September 2020 | Federal-spec | FED 4 | Lebanon RDC | SOA635157 | 40,000 |

This schedule is subject to change based on parts availability.

Service, Parts, and Claim Instructions

Detailed service, parts, and claim information will be available today in the WUJ-95 Service Program Bulletin on STIS.