

Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: December 5, 2019

New Subaru Service Campaign/Voluntary Emissions Recall: WUK-96 DIT Exhaust Pipe Front (EPF) Nut Torque

Subaru of America, Inc. (Subaru) is initiating a service campaign/voluntary emissions recall for certain 2015-2018 Forester 2.0L Turbo and 2016-2018 WRX models which may experience a loosening of the front exhaust pipe nuts.

Affected Vehicles

This recall will affect 93,141 vehicles.

Model Year	Carline	Affected Production Dates
2015-2018	Forester XT	5/11/2015-3/20/2018
2016-2018	WRX	5/09/2015-10/04/2017

Coverage for this campaign must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. This information will be available later today.

Background

On certain affected vehicles, the six (6) front exhaust pipe nuts at the cylinder heads may not have been tightened sufficiently due to variations in production. As a result, these nuts may become loose during use and cause exhaust leakage. A leak occurring at the front exhaust pipe may result in deterioration of emission performance. As a result, affected vehicle may fail to meet emission levels certified by the EPA and/or California ARB.

Description of the Remedy

Subaru retailers will inspect the 6 nuts securing the front exhaust pipe to the cylinder heads on all affected vehicles. If any of the 6 nuts are found to be loose or lost and / or exhaust gas leakage is identified at either of the connections to the cylinder heads, the retailer should replace the front exhaust pipe.

Retailer Responsibility

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to repair.
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin.

Retailers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

Each Subaru retailer will receive an affected VIN list from their Zone Office prior to owner notification. Affected vehicles will be assigned to retailers as follows:

- Original vehicle owners will be assigned to the original selling retailer when their current address is within a 100-mile radius of that retailer.
- If the original selling retailer is inactive, the VIN will be assigned to the nearest active retailer.
- For any new owners or when original owners live more than 100 miles from the original selling retailer, the VIN will be assigned to the nearest active retailer.

IMPORTANT: *Retailer affected VIN lists include information for vehicles affected by this campaign. This information will enable retailers to follow up with owners of affected vehicles. The lists contain owners' information obtained from State Motor Vehicle Registration Records. The use of such motor vehicle registration data for any other purpose is unlawful. Accordingly, retailers are required to limit the use of these lists for the sole purpose of completing this campaign.*

Owner Notification

Subaru will notify affected vehicle owners by first class mail during the first quarter of 2020. Owners with a valid email address on file will also be notified by email.

Service, Parts, and Claim Instructions

Detailed service, parts, and claim information will be available shortly in the WUK-96 Service Program Bulletin on STIS.