

GM CUSTOMER CARE AND AFTERSALES
DCS3574
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 5, 2015

Subject: 14300 – Service Update – **SUSPEND REPAIRS**
Power Liftgate Inoperable

Models: 2015 Cadillac Escalade and Escalade ESV, Chevrolet Suburban
and Tahoe, GMC Yukon and Yukon XL Equipped with Power
Liftgate (TB5/TC2)

To: All Cadillac, Chevrolet, and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

Until further notice, dealers are to **SUSPEND ALL REPAIRS FOR SERVICE
UPDATE 14300.**

GM is investigating a possible quality issue on the actuator assembly used to
perform this service update.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES