Chronology: Honda received the first claim from Canada of a thermal event originating March 3, 2015 from the engine under hood. An investigation was launched. July - August 2015 The analysis of returned parts indicated that salt-water intrusion through a gap in the battery sensor case caused a short in the PCB (printed circuit board) and the subsequent thermal event. Formation of these gaps occurred when the supplier manufactured the battery sensor case with a low die temperature. As a temporary countermeasure, the supplier increased the die temperature and performed air leak checks to ensure gaps were not present. October 7, 2015 The temporary countermeasure battery sensor was applied at the vehicle assembly line. November 2015 – Continued analysis of returned parts revealed that salt-water reached the January 2016 PCB via a through hole for the connector terminal that was insufficiently soldered. February 13, 2016 Honda received a similar claim of a thermal event in China. An investigation was launched. March 25, 2016 Honda issued a modified drawing to improve productability for the battery sensor case that eliminated the possibility of moisture intrusion. Solder application was also enhanced to block access to the PCB from the through hole. The redesigned battery sensor was applied at the vehicle assembly line. June 7, 2016 June 22, 2016 Honda received the first claim from the USA of a thermal event originating from the engine under hood. Analysis of returned parts from the February 13, 2016 thermal event in June – July 2016 China identified that grease (containing sulfate) applied to the battery sensor mounting post can mix with salt-water to increase electrical resistance and accelerate thermal activity. August 26, 2016 The market issue was reviewed and future occurrence rate was estimated to be low. Honda decided to continue monitoring the field. September 2016 -Honda received 14 reports of thermal events (two in the USA). May 2017 June 22, 2017 Honda made the determination that a defect related to motor vehicle

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As of June 22, 2017, Honda has received 3,826 warranty claims, zero field reports, four reports of thermal events in the USA, and no reports of injuries or crashes related to this issue.

safety exists and decided to conduct a safety recall.