

DATE: May 9, 2017

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Brad Ortloff, Manager Automobile Campaign Administration

RE: Safety Recall: 2015–16 CR-V Engine Short Block Out of Specification SB Update

On May 4, Honda notified NHTSA of a **Safety Recall** affecting **FEWER THAN 20** units of model year 2015-16 CR-V to inspect the pistons and replace the shortblock as necessary. **A dealer with any used units in dealer stock must inspect and repair as needed all affected unrepaired units per UPDATED service bulletin, 17-034 Safety Recall: 2015–16 CR-V Engine Short Block Out of Specification, prior to sale. Refer to your eResponsibility report and/or VIN inquiry to determine which units in your inventory are affected.**

Note: Failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure.

Basic Problem

A small number of service engine blocks may have been manufactured with the incorrect pistons. In a small number of cases (fewer than 20) where an original engine was already replaced in a vehicle, a direct injection (DI) engine block may have been replaced with an engine block with pistons designed for port injection (PI). An engine block with the incorrect pistons installed may result in the MIL coming on or may result in damage of the engine.

Campaign Information

Updated remedy service bulletin 17-034, is available/posted to the Service Information System as of today May 9, 2017, and includes all warranty, parts, tools, and repair information related to the recall campaign.

Parts Information

As there are very few vehicles in this campaign please refrain from ordering parts for stock. After inspecting the vehicle a decision will be made whether the shortblock has incorrect pistons for the DI application and a shortblock shall then be ordered if necessary.

Tools Information

Inspection: Snap-on Borescope BK5600 provided previously with SB16-017 Safety Recall: Piston Pin Snap Ring Inspection.

Repair: Dealer required Shop and Special Tools for engine/shortblock replacement.

Warranty and Repair Information

An inspection of the engine with a borescope is required and with the results apply the correct repair. The corresponding warranty will apply depending on the action taken. Detailed information on warranty and repair is available in service bulletin 17-034.

Customer Notification

Due to the size of this activity, Automobile Customer Service (ACS) will begin customer outreach mid May and American Honda expects to complete initial customer notification with a letter via mail in early June 2017 to owners of any remaining uninspected/repared vehicles.

As always, please be sure to check VIN status inquiry to determine if a particular VIN is affected by this recall.

Click [here](#) for a copy of bulletin 17-034.