



ACURA
AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

January 2017

NHTSA Recall 16V-640

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: 9999999999999999

Dear JOHN Q SAMPLE,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE REASON FOR THIS *SECOND* NOTICE?

In late October 2016, a notice was mailed to inform you that American Honda Motor Co., Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2015 model year Acura TLX vehicles equipped with a transmission wire harness and transmission supplied to Acura by ZF Transmission Gray Court (ZF). Acura's decision to conduct this recall is based on ZF's determination that, due to a manufacturing error, some transmission wire harnesses contained in transmission assemblies supplied to Acura may have been insufficiently crimped and could cause the transmission to malfunction. If this malfunction were to occur, it could result in an unexpected loss of motive power, which reduces vehicle control and increases the risk of a crash. Although not every vehicle may be impacted by this defect, it is not possible for you to detect if your vehicle is impacted through your driving experience or from a visual inspection. Please follow the instructions below to have the free remedy applied at your local dealer.

WHAT WILL ACURA DO?

The software to update the programming of your transmission control unit is now available at your Acura dealer. This software update will be applied to your vehicle free of charge.

If you experience a loss of motive power, and it is determined to be directly related to this condition, please contact your local Acura dealer for a transmission assembly replacement.

WHAT SHOULD YOU DO?

Call any authorized dealer and make an appointment to receive the updated software. The complete repair time may take approximately 18 minutes however, please confirm with your dealer the amount of time your vehicle will need to be at the dealership. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information!

CHECK YOUR VEHICLE FOR OPEN RECALLS

To check your vehicle's eligibility for repair under this or any other recall, please visit the ***Acura Recall Lookup*** tool at www.recalls.acura.com and enter your Vehicle Identification Number (VIN).

OWNER INFORMATION

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this vehicle. If this is not the case, or if any of the information is not correct, please complete, sign and return the Information Change Card and we will then update our records. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

DO YOU STILL HAVE MORE QUESTIONS?

Should you have any questions about this recall, please contact your authorized Acura dealer. Should you need additional assistance, you may contact Acura Client Relations at 1-888-234-2138.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall may cause you.

Sincerely,

American Honda Motor Co., Inc.
Acura Automobile Division

Campaign #KC2 / Service Bulletin #16-075

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